# Town of Upton



### Massachusetts

Location:

11 Present:

Meeting Minutes of February 15, 2011

Fire & EMS Headquarters, 20 Church Street –  $2^{nd}$  floor training room.

Chairman Michael E. Goodwin, Selectman Robert J. Fleming, Selectman Kenneth

E. Picard, Town Manager, Blythe C. Robinson, and Department Coordinator

Karen L. Varney.

The meeting was called to order at 6:00pm.

<u>Motion # 1:</u> Selectman Picard motioned to approve the Executive Session (Collective Bargaining) meeting minutes of February 1, 2011. Second: Selectman Fleming, unanimous: Chairman Goodwin.

<u>Motion # 2:</u> Selectman Picard motioned to approve the Executive Session (Value of Real Estate) meeting minutes of February 1, 2011. Second: Selectman Fleming, unanimous: Chairman Goodwin.

<u>Motion # 3:</u> Selectman Picard motioned to approve the meeting minutes of February 8, 2011. Second: Selectman Fleming, unanimous: Chairman Goodwin.

Town Manager's Weekly Report as submitted to the Board:

## <u>Warrants:</u> • Payroll: \$ 77,450.12

• Expense Warrant: \$ 60,959.21

### Information/Follow Up:

- As we approach mid-February and responding to snow storms remains a significant issue for the staff this year. With only a small storm this week Public Works has been able to spend more time on clean up operations widening roads that have become increasingly narrow and making repairs to equipment. With a few days of warmer temperatures melting is causing water to puddle up, and we'll need to focus on clearing storm drains as well. The break in storms will also allow us to catch up on increasing our supply of road salt.
  - O Two of our Public Works trucks have been involved in minor accidents this week involving another vehicle. There were no injuries and any damages will be managed through our insurance.

- The Fire and Water/Sewer departments is working hard to keep up with clearing fire hydrants this winter. The hydrants have gotten buried again and staff is working hard to clear them with a backhoe (done by DPW/Water) and once that takes place the Fire Dept. will be responsible for keeping them clear going forward.
- Last weekend a roofing crew removed snow from both the Police Department and Council on Aging roofs at a cost of \$3,400. MIIA has offered an insurance credit for work which we will be taking advantage of to help offset half the cost.
- A new large plow was purchased to help with cleanup operations. A plow undertaking cleanup was damaged and while it can be repaired, it was not able at times to manage the large amounts of snow we have received. The new plow cost \$8,600.
- This week in conjunction with the Finance Committee the Town Manager has authorized the Department of Public Works to overspend the snow removal budget as called for under M.G.L. Chapter 44, section 31D. To date, the DPW snow removal account is over budget by \$20,000.
- A new addition to the Town's website home page for procurements was added. In the future whenever there is a need for a bid or RFP for which the Town is seeking a supply or service we will be posting it to our website. This will be in addition to emailing it to businesses we have identified as likely to respond and the requirement that we publicly advertise it. By doing this we avoid mailing costs to interested vendors, and we can easily post updates to bids, and bid results.
- As part of the telephone analysis costs it was learned that the town had been paying federal excise tax on our monthly bill. The company that assisted us with the analysis could not make a claim for reimbursement of these costs, but gave us the information to do so on our own. Ms. Robinson was pleased to report that due to Department Coordinator Karen Varney's efforts we received \$573 this week from the IRS which is about half of what we had applied for. We expect the balance in the coming month.
- At long last the FEMA reimbursement for last March's storms seems to be on the way. Contract paperwork showing a reimbursement amount of \$27,277.52 which is the amount expected (75% of what we spent).
- The process to acquire a portion of Sweetwilliam Farm is underway. The Town is still waiting for the green light from the State that they have also signed the LAND grant contract and we are then allowed to expend funds related to the purchase we will start to do so.

Town Manager Blythe Robinson noted that the Town Hall boiler which has had some maintenance issues is scheduled to be evaluated on Thursday.

Also a meeting is scheduled for February 24<sup>th</sup> at 10:00am at the water Treatment plant with Tata and Howard to begin review of the Master Plan process.

In regards to the 495 Corridor area, Ms. Robinson is in process of scheduling a meeting for Monday, February 28<sup>th</sup> with CMRPC in relations to the 495 Compact project. This is a planning project funded by the State to look at the future development and needs of the 495 corridor area. CMRPC now needs to gather data about Upton's development plans, infrastructure

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needs, and priority preservation areas. She has asked the Board if they would be interested in attending this meeting. Selectman Picard suggested an evening meeting.

A joint meeting will be held with the Board of Selectmen and the Finance Committee at the Committee's March  $16^{\rm th}$  meeting.

Discussion Items - Background Information

#### Town Manager Performance Evaluation

As a result of previous meetings the purpose of this item is to publicly discuss the Town Manager's performance evaluation since last April and to set goals for the balance of 2011. Chairman Goodwin stated that the full Board met on Saturday to decide on a format for the Town Manager's performance evaluation and anticipated goals going forward. Another work shop session is scheduled for Thursday, February 17th. Selectman Picard asked the Town Manager to draft a list of her goals and supply them with a list of contracts under \$25,000 she has exercised.

#### Town Hall Renovation Committee Mission

At the January 18<sup>th</sup> meeting it was decided that the original committee has fulfilled its mission, and that the mission statement would need to be revised for the next phase of the project. Chairman Goodwin said he is comfortable with the same format however the time lines need to change. Selectman Fleming feels the Mission Statement needs structure and direction. Selectman Picard agreed saying a clear message setting goals is important. At their workshop meeting on Thursday, they will each draft individual suggestion to revise the Mission Statement.

#### FY 2011/2012 Budget Update

Included in the Board's meeting packet was the latest version of the complete budget spreadsheet. The Town Manager reviewed the changes since the last meeting.

#### Schedule a Special Town Meeting

There were a number of articles drafted for the need to schedule a special town meeting this spring. At the Finance Committee's meeting last night, members agreed to make some reserve fund transfers for accounts that have run short therefore Ms. Robinson suggested scheduling a special town meeting before the Annual on May 5<sup>th</sup>. The Board welcomed the idea and made Motion to open a Warrant.

<u>Motion # 4:</u> Selectman Fleming motioned to open a Special Town Meeting Warrant for May 5, 2011 at a time TBD and to close this Warrant April 5, 2011. Second: Selectman Picard, unanimous: Chairman Goodwin.

Mailbox Damage Policy as submitted to the Board:

The winter of 2010/2011 has been very difficult given the amount of snow, cold temperatures and pattern of storms. The Highway division staff has been out working on what seems like a

continuous basis since Christmas to plow roads and make access through Town safe for all who travel through Upton.

The conditions have been especially tough on mailboxes and their owners who must continuously dig out the boxes buried each time it snows and we plow, and the weight and volume of snow has meant that mailboxes that might otherwise withstand a winter need repair this year. Given the number of complaints (approximately 20) Ms. Robinson believes it is important to revisit the procedure used for responding to mailbox complaints and implement a possible change for this year or next.

The current procedure for the Highway division is to log any complaints that we receive about damaged mailboxes, and when plowing and cleanup operations have finished a staff member is sent to investigate whether or not a Town vehicle or that of a town-hired contractor actually damaged the box. If we find that the town was responsible for damage to the mailbox itself (it suffered a direct hit by a plow) the town will replace that mailbox with a metal mail box approved by the US Postal Service and if necessary replace a post with a pressure treated post. Highway personnel do the replacement personally. A post and mail box together costs approximately \$40, and it is estimated that it takes two of the Public Works employees about 1 hour to replace each box – which equates to about \$40 in hourly wages. The pros and cons of this method are:

- Residents whose box was damaged by the Town receive a box that is approved by the post office and do not have to undertake the job of going out to purchase a box or install it. In winter with frozen ground this can be difficult to do.
- Residents who by personal preference would like to have a more decorative box than what we provide are not satisfied with the type of box we purchase.
- With a crew of five employees plus a supervisor it is very time consuming to get around to each home with a complaint and both assess and then replace each box. Time spent replacing mailboxes takes staff away from other important wintertime functions.

An article from the Milford Daily News shows a number of other towns that take the approach of reimbursing residents for town-damaged boxes. The pros and cons of this approach are:

• Residents can purchase whatever style of box and post they wish to have, eliminating the frustration that the Town has given them a box they don't like

Should they wish to purchase a more decorative box than we would buy, a reimbursement might not cover the full cost of that box and post.
Residents would be responsible for installing the box and post themselves or hiring

• Residents would be responsible for installing the box and post themselves or hiring someone to do that. This might be difficult for some residents to accomplish on their own

 Highway department staff could be assigned to other projects instead of mailboxes such as repairing equipment for upcoming storms, clearing up intersections and roads in anticipation of more snow, etc.

The Town Manager drafted policy that would be a shift from the Town replacing boxes to residents being reimbursed for an expense they incurred to buy a new box and/or post. The

Town would still have an obligation to investigate box complaints and assess whether or not a
Town plow hit the box. Reimbursements would not be made for boxes that are felled by other
than a direct hit by a plow (snow coming off a plow can sometimes be heavy and can damage a
box) or posts that are clearly rotted or unstable and can not reasonable withstand snow
accumulation. Residents would also be responsible for ensuring that their box is installed in
accordance with postal regulations so as to be far enough away from the road to prevent contact
with a plow. The draft policy is:

Mailboxes Damaged by Town Snowplows

In order to provide fair and uniform resolutions to disputes involving mailboxes damaged by Town snowplows, the Upton Board of Selectmen will consider approving the following policy.

- A. All mailboxes should be securely fastened to a sturdy post which is sufficiently anchored in the ground to resist the impact of plowed snow. Information on proper installations is available at the Highway Department.
- B. In accordance with current postal guidelines, the mailbox should be nine (9) inches from the curb or edge of pavement in order to prevent contact by the plow itself.
- C. If a mailbox is struck by a Town snowplow, the Town will reimburse the owner an amount not to exceed \$20.00 for the post and an amount not to exceed \$20.00 for the box for a total of \$40.00, at the discretion of the Highway Supervisor. Payment will not include costs other than materials and will not cover the cost of decorative wood or metal posts, or decorative boxes.
- D. No box or post will be reimbursed if the post shows dry rot or is otherwise unstable.
- E. The Town Manager, or designated representative, is authorized to use reasonable discretion in resolving disputes involving unusual circumstances.

After consideration, the Board agreed this policy makes sense and is to be re-evaluated on an annual basis. Selectman Fleming feels the Town should offer assistance to any resident who is physically unable to install the post and mailboxes. Selectman Picard added that the Boy Scout group could be a possibility. Selectman Fleming said a senior involved in the work off program can assist the DPW Department with follow ups and document damage to these mailboxes. The Town Manager will update this policy and have ready for the Board's final approval on March 1<sup>st</sup>.

- Motion #5: Selectman Picard motioned to accept with regret, the resignation of Bill Evans as a
   member of the Housing Authority Second: Selectman Fleming, unanimous: Chairman Goodwin.
   Under M.G.L. c.41, s.10, Chairman Goodwin declared a vacancy for this elected position.
   Nomination papers for this 2 year vacancy can be obtained at the Town Clerk's office. Selectman
- Nomination papers for this 2 year vacancy can be obtained at the Town Clerk's office. Selectman
- Fleming commented on Bill Evans years of public service and asked that a thank you note be sent to him.

Motion #6: Selectman Picard motioned to accept with regret, the resignation of Carol Miriam
 Wolff as a member of the Library Trustees. Second: Selectman Fleming, unanimous: Chairman

226 Goodwin.

Under M.G.L. c.41, s.10, Chairman Goodwin declared a vacancy for this elected position. 227 Nomination papers for this 2 year vacancy can be obtained at the Town Clerk's office. The Board 228 thanked Ms. Wolff for her service to the Town. A thank you note will also be sent to Ms. Wolff. 229 230 231 Correspondence: 1. Notice of Planning board Hearing JR Estates. 232 2. Copy of a thank you letter to the DPW Department Re: snow removal. 233 3. Letter to a Grove St resident re: Sewer System Tie in. 234 235

Confidential material received from MIIA dated February 9<sup>th</sup> was reviewed by the Board.

Review of the Senior Work off program policy was confirmed as drafted. The Work off Coordinator will be appointed by the Board of Selectmen during the May 2011 appointments.

In closing, the Town Manager noted that at the Board's March 1<sup>st</sup> meeting, new call Firefighters will be appointed. All candidates have been screened and medically cleared.

Selectman Picard said he attended a ceremony this morning for men and women being deployed overseas and said Upton Firefighter Dan Lopez was one of these soldiers, and wished him well.

<u>Motion #7:</u> Selectman Fleming motioned to adjourn the meeting at 6:41pm. Second: Selectman Picard, unanimous: Chairman Goodwin.

Respectfully submitted,

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253 Karen L. Varney, Department Coordinator 254