# Strategic Plan Committee Meeting 2/26/2011

### Recap

#### **Reviewed Service Response Survey results**

Top weighted responses:

**Basic Literacy** 

**Current Topics & Titles** 

Lifelong Learning

Commons

**General Information** 

Discussion: What does "basic literacy" mean to the respondents? Can we combine some of

these to get to 3 main priorities?

Additional Surveys: given to department heads, BOS, etc. 2/25

Need to get more information from discussion groups as to community expectations for library's

role in basic literacy

#### **Articulate Actions/Services for Top Service Responses**

**Basic Literacy** 

- 1. Early Literacy (enter school ready to learn)
- 2. Tutoring Space
- 3. Reading (?)

#### **Current Topics & Titles**

- 1. Bestsellers
- 2. Extra copies of popular items
- 3. Popular formats

### Lifelong Learning

- 1. Programming (esp. for adults)
- 2. Online Classes (Universal Class & Byki subscription)
- 3. Technology Basics (drop-in times, individual assistance, how-to guides)
- 4. Nonfiction collection

#### Commons

- 1. Informal and Formal gathering spaces
- 2. Programming especially bringing people in the community together around shared interests
- 3. After School space and programming

### **General Information**

- 1. Nonfiction collection
- 2. Availability of life information (tax forms, community info, people to help get info)
- 3. Public Internet access

## **Next Steps:**

Gather data on library usage, resources, trends (Lesley) Gather data on community demographics, trends (Lesley Design electronic survey (Bruce)

New Timeline distributed at meeting; Next meeting: 4/2, 10 a.m.