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Cc: "John W. Coderre" <jcoderre@town.northborough.ma.us>, Bill August <BillAugustUSA@aol.com>
Bcc: Elaine Swee <Swee@sprintmail.com>
Subject: Summary and Key Points from Northborough "Cable" Committee meeting 11/4/09

The regularly scheduled monthly meeting took place in Kathy's office room A129 at Algonquin High School 11/4/09 from 7-9 PM.

1- Participants (alpha order):

- Jim Ares
- Kathy Dalgliesh
- Dick Swee

2- Charter and Verizon

Meetings with both providers are planned.

A meeting with Charter on customer problems was planned for 11/9/09. The meeting included town residents that have had long standing problems -some lasting over a year. The meeting was held and a separate summary will be issued for that meeting.

A meeting with Verizon is being requested to review their progress on providing service to the whole town as committed in the Franchise agreement. At this point, we do not have an explicit status nor plan for complete (100%) town coverage.

Some residents are interested in Verizon FIOS but can't get the service yet. These are mostly (but not limited to) service that requires underground connection. Concerns were raised that 100% Verizon town coverage might not be possible or feasible. So we need to find out what the realistic plans are from Verizon, but they have not provided enough detail.

3- Jim Ares joined the Committee

Welcome Jim. It is great to have his help on the committee. Welcome Jim.

Dick Swee
Chairman

Richard (Dick) Swee

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