

TOWN OF MILLBURY
BOARD OF SELECTMEN MINUTES
SELECTMEN MEETING ROOM

July 26, 2016

RECEIVED
TOWN CLERK
7:00 pm

16 AUG 24 PM 12:34
MILLBURY, MASS.

Selectmen Present: Selectman Francis B. King, Sandy Cristo; Mary Krumsiek, William Borowski, and Scott Despres
Town Manager, Bob Spain, E. Bernard Plante, Amy Williams, Jayne Davolio, Denise Marlborough, Katie McKenna, Edd Cote, and other concerned citizens

Chairman King announced that this is the last Selectmen meeting for Selectman Bill Borowski and Town Manager Spain. We welcome Acting Town Manager E. Bernard Plante. Chairman King said that when Bob started he told the board that he would retire from this position, not be asked to leave and that is exactly what he is doing; he is the only manager to have his contract renewed three times; even though we didn't always see eye to eye, we always did what was best for the town; when Mr. Spain came on board some departments were upside-down and you fixed them; we are in better shape today than when you started. Chairman King read the list of selectmen that Bob served for through the years starting as Town Administrator. The Selectmen presented him with a plaque.

Mr. Spain said that he is not a native son of Millbury, but he picked Millbury because of what a great town this is. He thanked Mr. Plante for his years of mentoring both times he was hear. He said that you have to have a good working relationship with the Chairman and he was lucky to have two chairman's they have both done such a great job. He thanked the rest of the board as well. Very few people get to do a job in their life that they wanted to do; he flew jets, was a Vt State Rep, and he wanted to be in public service for the town of Millbury citizens. He's always said that we are here for one reason and one reason only, to serve the people of this town. He will definitely miss the serving the people of Millbury. He had to thank his wife, Amy for always being by his side.

Continued Dog Hearing- Peter Sannicandro- 55 Sycamore St.

Mr. Chauvin said that he has only received one phone call complaint and a neighbor did tape the dogs barking at one time.

Mr. Sannicandro said that he brings them in and if he hears them he goes to see what they are barking at.

Jayne Davolio, Town Clerk, said that we do not have a "barking" by-law in town, she has asked other towns what they have for their bylaw and she will be submitted a by-law change at town meeting.

Selectman Borowski said that he has been up there over a dozen times, he has only heard them barking once of that time. He cannot testify that it is not excessive. Selectman Krumsiek asked if we could ask him to take the dogs in earlier and put them out later.

Mr. Spain said that the general law says that a nuisance dog is described as
Selectman Cristo went there and the dogs did bark when they saw her, but they did stop. She cannot say that they are excessive, but she suggested maybe a monitor so he could hear them better. If you could continue to do what you are doing now, it is working.

Selectman Despres said that he spent a couple of hours Sunday afternoon on Sullivan Place, they were barking because they were there. The dogs are in a 50'x50' round kennel. They are

protection dogs, they will bark sometimes. The dogs in the barn were loud, but when you close the doors you cannot even hear them in the driveway. He said that the board has to have a balance, Peter has a right to have his dogs, and the Sullivan Place neighbors have a right to enjoy their backyards. You have to keep the dogs as quiet as you can, but the Sullivan Place residents need to realize that dogs will bark sometimes. Why has this gone on so long? Why has he not gotten a kennel license before this year? He appreciates all the residents for showing him around and he gives credit to Peter for working with the board.

Chairman King would like to continue the hearing to August 23rd at which time Mr. Sannicandro would have already met with the planning board. He asked Mr. Sannicandro to try to keep the dogs as quiet as possible.

Natures Remedy of Massachusetts*see attached information- Bob Carr is the president.

Spoke regarding his credentials and experience before he started Natures Remedy for medicinal marijuana. They want to help people who are suffering from painful diagnosis. They will work with the town to ensure that their operation is transparent and responsible to the community.

Valerio Romano spoke regarding the process of the medical program such as doctors, identifications, Dept. of Public Health database, security,

Selectman Krumsiek asked if they would be doing the cultivating, processing and retail. They are keeping all of their options open. They are also looking at a site in Grafton.

266 North main Street- there is no building on site right now. It would be fresh construction.

Chairman King explained that it is at the end of the old Rt. 146. Selectman Despres asked about the location abutting the Carpenters Training School. That is not a "school" as there are no minors there. Chairman King asked if they were a grower how many dispensaries would you be supplying? You can only supply enough for your use; Right now it would be 2 dispensaries, that is all Natures Remedy have. Selectman Krumsiek asked about the delivery. It will be in a suburban, with two people, you cannot stop anywhere, you have to have a live phone, gps monitoring on the vehicle, you have to randomize the routes, the cannabis will be in a locked box in the suburban, they still have to follow the criteria of ID's and DPH rules. So far there have been no issues at any dispensaries in MA.

Chairman King asked what products would be at the facility. It is simple packaging. It is extremely regulated to be a real medical medicine, no fancy packaging; you cannot market products that look like Hershey bars or such things.

Selectman Cristo said that her concern was regarding the election and making it recreational but he answered that question and then she asked what the hours of operations would be. They will start with shorter hours and then maybe expand them. Are you buying or leasing the land. They are buying.

Selectman Despres said that this is relatively new to him; he was just reading that Worcester has approved four with four different companies-is there enough cliental to support all of these businesses? In Ma we have almost 7 million people; yes there are enough clients to support this. There were 181 applications two years ago when this was approved and there are only 6 open today. It takes a lot to get approved in MA; you have to have a good team working on this.

Worcester provided four letters, which does not mean that four dispensaries will open.

Selectman Despres asked if they are non-profit how they can give hundreds of thousands of dollars to communities. The Salam dispensary gave them \$85,000 for their first year. They are not a 501C3- they will be paying full taxes. They will commit to the town of paying property

taxes even if the government does not require it. They would sit down with the town and create a host agreement.

Selectman Krumsiek said that the area is isolated, would you have security outside in the parking lot as well. They will have lighting and cameras at a little command center. The building will be close to the road as well. DPU does an architectural review making sure that the security is strong enough. She then asked how many patients you would expect. They feel that they may be serving around 800-1000 patients. This will not be up and running for a year to a year and a half. Patients usually come once a month; they can get a 60 day supply.

Selectman Borowski said that this is legal, we passed specific bylaws at town meeting to put it in this area, it is the most highly regulated industries in the state, and we have all campaigned on economic development. If this was a CVS or Walgreens, we would not be having this conversation. He is fully in favor of this.

Mr. Romano passed out a template for a letter of support from the board.

Linda Lachance, 2 Cyndi Lane, said that Mr. Carr has been in a lot of businesses, some successful, some not, how do we know that this business venture will be successful for him.

Mr. Carr said that you learn from your mistakes and he has surrounded himself with good people. He has a strong business plan and they have been vetted as much as they can.

Alicia Boucher, lives on N.Main Street, asked about the traffic volume because it is a dead end; They will do everything they can to work with the town to get the traffic flow patterns moving in and out safely. They can also enforce speed limits and rules with the patients themselves.

Selectman Despres asked why CVS and Walgreens are not touching it. It is not a federally approved drug and therefore cannot be shipped between states.

Selectman Borowski made a motion to expressively support the business coming to town, seconded by Selectman Despres.

Motion carried unanimously.

Sign Agreement as to Eminent Domain Taking/Vote to Take Land -Waters Street

Town Meeting agreed to purchase/take this land for \$63,000 on Waters Street at town meeting to expand the central cemetery into this area.

Motion to sign the Agreement as to Eminent Domain Taking made by Selectman Krumsiek, seconded by Selectman Cristo.

Motion carried unanimously.

Motion to take the land on Waters Street made by Selectman Krumsiek, seconded by Selectman Cristo.

Motion carried unanimously.

Previous Minutes

Motion to approve the minutes of the July 12, 2016 regular meeting made by Selectman Krumsiek, seconded by Selectman Borowski.

Motion carried unanimously.

Town Manager Report

Mr. Spain said that he has been very lucky to have a great staff; you need strong people and people that can run their departments without micromanaging. He has been blessed with a great team. We have employees who work for the town's best interest.

Mr. Spain has an appointment for the Director of Planning & Development; the one that he was going to appoint took another job. Kevin Flynn is doing the interim job now through CMRPC, he was the more costly choice because he is so qualified and has extensive experience. Mr. Spain is appointing Kevin Flynn for the job of Director Planning & Development. Chairman King asked to have him come in to the next meeting.

Motion to concur with the appointment made by Selectman Krumsiek, seconded by Selectman Cristo.

Motion carried unanimously.

Police negotiations are still ongoing- meeting tomorrow again.

Mr. Spain has turned off the time on the electronic message board as of last week as a gesture to the gentleman's agreement.

We had a very busy day while trying to show Mr. Plante to the job. With an open door policy the people coming in is nonstop. We had some people to come in who may have a use for the old nursing home on Main Street. Mr. Spain & Mr. Plante thinks it will be a good use.

Mr. Roach asked Mr. Spain to update the board on how the activities of the search committee; they received nine proposals for search firms; they are all in the manager's office for review. They will be meeting August 8th to do a paper review of vendors to interview. They will do the interviews on August 22nd and then present to you their choices on August 23rd. Selectman Borowski thought that they should recommend the top two candidates to the Board ranked.

Motion for the Town Manager Search Committee to bring in the top two candidates for Search Consultants made by Selectman Krumsiek, seconded by Selectman Cristo.

Motion carried unanimously.

Old/New

Chairman King asked what is happening to the stumps when National Grid takes a tree down.

Chairman King asked the board to sign Acting Town Manager, E. Bernard Plante's contract that was draw up by Mirick O'Connell.

Selectman Despres asked about the rumor of the road at the DPW; there is no road going in, it was totally made up. The Army Core of Engineers are doing some grading, but no road.

Selectman Despres also asked about the intersection of Carleton & Stone Rd he asked why are there boulders on the grassy area that looks like people have been driving over. He thinks that may be a problem in the winter with snow piles.

Linda LaChance, Davis Road said that the boulders have been there for about a couple of weeks, the reason why they are not on the other side is the telephone pole and support pole.

Chairman King read Dates to Remember

Thursday, July 28th 5pm-7pm- Retirement Party for Bob Spain at A&D Pizza

July 29th 6:00 pm- the Youth Academy will be graduating at the High School Media Center

Mail

Letter from Chief Desorcy regarding National Night Out on Tuesday, August 2nd from 6pm-8pm at Washington Street Park. 15,000 Communities across the nation are participating. It is a free night for all, food, raffles, demonstration, activities for all and give aways.

Selectman Despres said that there is also an event at the high school with the community band on Tuesday, August 2nd from 5pm-8pm with food trucks, games and vendors. There will be a free concert at 8 pm.

On a Good Note

Selectman Krumsiek wanted to wish good luck to Selectman Borowski in his new home, she will sadly miss him.

Best wishes to Mr. Spain in his retirement.

Chairman King said that the zip trip was a great success!

The huge flowerpots in the center of town look fantastic. Great job by all.

Chairman King wished Mr. Spain the best and thank you for everything that you have done.

Citizen Speak

Linda LaChance, 2 Cyndi Lane, they were walking on Davis Road and they were almost hit by a car who was traveling way to fast. She has spoken to Chief Desorcy about having radar there or a traffic count. She also has noticed that Jacques Park is a mess, crab grass, poison ivy, trash and bench needs staining. She offered to do weeding but she was frightened by cars and people with a pitbull. She wants it cleaned up for her cousin who wants to bring her family there who it was named after. She asked Mr. McNeil to re-stain the benches and clean up the weeds.

Selectman Cristo wished Mr. Spain the best and that it was a pleasure serving with him.

Mr. Spain wished Selectman Borowski the best of luck in his future endeavors in Charlton. He hopes it's not too quiet for him.

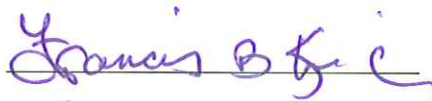
Mr. Plante said that he served with Mr. Spain when he was the Town Administrator and when he became the Town Manager except for the last year; it was a pleasure serving with him and he said that Mr. Spain has certainly improved our financial audits and created a tremendous team, it was certainly a pleasure serving with you.

Motion to adjourn by Selectman Borowski at 9:12 pm, seconded by Selectman Cristo.
Motion carried unanimously.

Respectfully submitted,

Tish Hayes, Secretary

Francis B. King



Sandy J. Cristo



Mary Krumsiek



William Borowski



Scott Despres

MILLBURY POLICE DEPARTMENT

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Selective Search From: 02/08/2012 Thru: 02/08/2012 0337 - 0338 Printed: 07/13/2016

For Date: 02/08/2012 - Wednesday

<u>Call Number</u>	<u>Time</u>	<u>Call Reason</u>	<u>Action</u>	<u>Priority</u>
12-1081	0337	Phone - ANIMAL COMPLAINT	REFERRED TO OTHER AGENCY	2

Call Taker: GIBSON, PATRICIA
Location/Address: 55 SYCAMORE ST
Calling Party: SLIWOSKI, DENISE @ 28 SULLIVAN PL - MILLBURY, MA 01527 774-276-0673
Unit: C6 LEWOS, BRIAN
Disp-03:37:00 Enrt-03:37:01 Arvd-03:48:03 Clrd-03:55:06

Narrative:

COMPLAINING ABOUT 3 DOGS BARKING FOR THE PAST HOUR, AND SHE CANNOT SLEEP. M20 WALKED IN THE BACK YARD, NO DOGS OUTSIDE. M20 STAYED IN THE AREA FOR SEVERAL MINUTES, ALL QUIET.

MILLBURY POLICE DEPARTMENT

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Selective Search From: 09/06/2012 Thru: 09/06/2012 2058 - 2058 Printed: 07/13/2016

For Date: 09/06/2012 - Thursday

<u>Call Number</u>	<u>Time</u>	<u>Call Reason</u>	<u>Action</u>	<u>Priority</u>
12-7563	2058	Walk-In - ANIMAL COMPLAINT	REFERRED TO OTHER AGENCY	2

Call Taker: GIBSON, PATRICIA
 Location/Address: 55 E SYCAMORE ST
 Calling Party: COMEAU @ 24 SULLIVAN PL - MILLBURY, MA 01527
 Unit: C5 MCFAUL, STEPHEN
 Disp-20:58:00 Enrt-20:58:00 Arvd-21:03:00 Clrd-21:08:00

Narrative:

INTOT HE PD COMPLAINING ABOUT 3 DOGS THAT HAVE BEEN PARKING FOR A LONG TIME NOW, AND IT IS VERY DISTURBING. ACO SPOKE WITH THE OWNER PETER (508)561-3782 WHO WILL TAKE THE DOGS INSIDE WHEN HE GETS OUT OF WORK AT 10PM. M19 SPOKE WITH HIS WIFE WHO WILL ATTEMPT TO GET THE DOGS INSIDE NOW.

Selective Search From: 07/01/2015 Thru: 07/13/2016 0000 - 2359 Printed: 07/13/2016

For Date: 05/01/2016 - Sunday

<u>Call Number</u>	<u>Time</u>	<u>Call Reason</u>	<u>Action</u>	<u>Priority</u>
16-3498	0000	Phone - ANIMAL COMPLAINT	SERVICES RENDERED	2
Call Taker: PRUE, LORI				
Location/Address: 55 SYCAMORE ST				
Unit: C2 WOELLER, JARROD				
Disp-00:10:00				
Clrd-00:22:59				
Narrative:				
CALLER REQUESTING SOMEONE RESPOND TO THIS RESIDENCE AND HAVE THEM TAKE THE DOGS IN. SHE ADVISED THEY HAVE BEEN BARKING FOR THE LAST COUPLE OF HOURS. M7 RESPONDED. ALL QUIET AT THIS TIME.				
M7 ADVISED AT 0059 THAT HE CAN HEAR DOGS BUT IT IS NOT COMING FROM THE SYCAMORE ST ADDRESS. NOT SURE WHERE IT IS.				

For Date: 05/18/2016 - Wednesday

16-3988	1329	Walk-In - ANIMAL COMPLAINT	LOGGED PER REQUEST	2
Call Taker: PRUE, LORI				
Location/Address: 28 SULLIVAN PL				
Calling Party: SLIWOSKI, DENISE @ 28 SULLIVAN PL - MILLBURY, MA 01527 774-276-0673				
Narrative:				
FEMALE INTO STATION REPORTING THE CONSTANT BARKING OF DOGS AT 55 SYCAMORE ST. SHE HAS CALLED ANIMAL CONTROL SEVERAL TIMES AND HE HAS BEEN RUDE AND UNHELPFUL. SHE ALSO SPOKE WITH THE TOWN MANAGER AND DIDN'T GET MUCH HELP THEIR. SHE AND HER NEIGHBORS ARE GOING TO CALL WHENEVER THIS HAPPENS JUST TO HAVE IT LOGGED. THEY WILL BE ATTENDING THE BOARD OF SELECTMEN MEETING REGARDING THIS PERSON GOING FOR A KENNEL PERMIT. AT SOME POINT THEY WILL BE OBTAINING ALL THE LOG ENTRIES.				

16-3990	1340	Phone - ANIMAL COMPLAINT	LOGGED PER REQUEST	2
Call Taker: PRUE, LORI				
Location/Address: 55 SYCAMORE ST				
Narrative:				
CALLER COMPLAINING ABOUT THE CONSTANT BARKING FROM THIS LOCATION. ADVISED HE BELIEVES THE HOMEOWNER HAS A DOZEN DOGS AND A COUPLE ARE VERY VICIOUS. HE WILL BE CONTACTING ANIMAL CONTROL AND IF HE DOESN'T GET ANY RESULTS HE AND HIS NEIGHBORS WILL BE GOING TO A SELECTMEN'S MEETING.				

For Date: 05/28/2016 - Saturday

16-4281	0556	Phone - ANIMAL COMPLAINT	LOGGED PER REQUEST	2
Call Taker: Dalton, Brian				
Location/Address: 55 SYCAMORE ST				
Calling Party: SLIWOSKI, DENISE @ 28 SULLIVAN PL - MILLBURY, MA 01527 774-276-0673				
Narrative:				
CALLER REPORTING DOG BARKING FROM ABOVE ADDRESS. ON GOING NEIGHBORHOOD ISSUE AND WAS ADVISED BY TOWN MANAGER TO LOG WHEN IT HAPPENS. RP DOES NOT WISH TO HAVE ANYONE RESPOND AT THIS TIME.				

For Date: 05/29/2016 - Sunday

16-4309	1301	Phone - ANIMAL COMPLAINT	LOGGED PER REQUEST	2
Call Taker: PRUE, LORI				
Location/Address: 55 SYCAMORE ST				
Calling Party: SLIWOSKI, DENISE @ 28 SULLIVAN PL - MILLBURY, MA 01527 774-276-0673				

Selective Search From: 07/01/2015 Thru: 07/13/2016 0000 - 2359 Printed: 07/13/2016

Narrative:

CALLER REPORTING THE DOGS AT THIS LOCATION HAVE BEEN BARKING SINCE 1000. SHE WOULD LIKE THIS LOGGED. SHE ADVISED SHE NO LONGER CALLS ANIMAL CONTROL BECAUSE HE DOESN'T DO ANYTHING. HAS TOLD HER THE GUY HAS A RIGHT TO HAVE HIS DOGS. HE DOES NOTHING TO GET THE OWNER TO STOP THEM FROM BARKING.

16-4313 1426 Phone - ANIMAL COMPLAINT LOGGED PER REQUEST 2

Call Taker: PRUE, LORI
Location/Address: 55 SYCAMORE ST
Narrative:

CALLER FROM SULLIVAN PLACE WANTING IT LOGGED THAT HER NEIGHBOR AT 55 SYCAMORE'S DOGS HAVE BEEN BARKING ALL WEEKEND. SHE WANTED TO REMAIN ANON BUT ADVISED THAT ALL HER NEIGHBORS ARE SICK OF THIS. ALSO SHE WILL NOT CALL ANIMAL CONTROL AS HE IS RUDE AND WILL NOT GIVE THEM ANY ASSISTANCE. LOGGED PER REQUEST.

16-4328 2200 Phone - ANIMAL COMPLAINT LOGGED PER REQUEST 2

Call Taker: Mazeika, Timothy
Location/Address: 55 SYCAMORE ST
Calling Party: SLIWOSKI, DENISE @ 28 SULLIVAN PL - MILLBURY, MA 01527 774-276-0673
Narrative:

CALLER ADVISES SHE WOULD LIKE TO FILE AN ANIMAL COMPLAINT AGAINST ABOVE ADDRESS, DOGS BARKING ALL DAY AND NIGHT.

For Date: 06/03/2016 - Friday

16-4477 2023 Phone - ANIMAL COMPLAINT SERVICES RENDERED 2

Call Taker: Smith, Lisa
Location/Address: 28 SULLIVAN PL
Unit: C3 LEMOINE, PAUL
Disp-20:23:00

Arvd-20:43:53 Clrd-20:54:43

Narrative:

CALLER REQUESTING AN OFFICER SPEAK TO THE DOG OWNER AT 55 SYCAMORE ST. RP REPORTS THEIR DOGS HAVE BEEN BARKING SINCE 1500. M15 RESPONDED SPOKE WITH DOG HANDLER, IN THE PROCESS OF GETTING A KENNEL LICENSE. DOGS ARE QUITE NOW AND IN FOR THE NIGHT.

For Date: 06/08/2016 - Wednesday

16-4626 1332 Phone - ANIMAL COMPLAINT LOGGED PER REQUEST 2

Call Taker: PRUE, LORI
Location/Address: 55 SYCAMORE ST
Narrative:

CALLER REPORTING THE DOGS AT 55 SYCAMORE ARE AGAIN BARKING NON STOP. HAS BEEN GOING ON MOST OF THE DAY.

For Date: 06/15/2016 - Wednesday

16-4845 1424 Phone - ANIMAL COMPLAINT LOGGED PER REQUEST 2

Call Taker: DALTON, SUSAN
Location/Address: 55 SYCAMORE ST
Calling Party: SLIWOSKI, DENISE @ 28 SULLIVAN PL - MILLBURY, MA 01527 774-276-0673
Narrative:

RP STATES A DOG IN THE BACK YARD OF THE ABOVE LOCATION, HAS BEEN BARKING FOR HOURS. RP DECLINED TO CONTACT A.C.O. AS SHE STATES HE DOES NOTHING. RP IS LEAVING FOR THE AFTERNOON, JUST WANTS IT LOGGED.

Tish Hayes

From: Robert Spain
Sent: Tuesday, July 19, 2016 12:26 PM
To: Dan Chauvin (danchauvin@hotmail.com)
Cc: Bill Borowski; Francis King (FKing@aquarionwater.com); Mary Krumsiek (mandc318@verizon.net); Robert Spain; Sandy Cristo (sjcristo@aol.com); Scott Despres; Tish Hayes
Subject: FW: 55 sycamore st
Attachments: ATT00001.txt; IMG_4219.MOV

Thanks Dan.

Bob Spain
Town Manager
Town of Millbury
508-865-4710
bspain@townofmillbury.net

From: Daniel [<mailto:danchauvin@hotmail.com>]
Sent: Sunday, July 17, 2016 6:33 AM
To: Robert Spain
Subject: Fw: 55 sycamore st

received a complaint from 32 Sullivan place ... here are the videos they took ... I responded to the scene ... By the time I arrived it had subsided pretty much ... I was just coming in from a show when the call came in 5:32

From: Lori I <liwaniuk@millburyschools.org>
Sent: Saturday, July 16, 2016 7:33 PM
To: danchauvin@hotmail.com
Subject: 55 sycamore st

Dan
I had to record off my husbands phone. It would not email.
Thanks
Lori iwaniuk
P.s.its 7:30 n still barking

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All email communication to and from employees of the Millbury Public Schools is considered public record and subject to public disclosure in accordance with Massachusetts General Law Chapter 66 Section 10.

NATURE'S REMEDY OF MASSACHUSETTS, INC.

About Nature's Remedy of Massachusetts, Inc.: Nature's Remedy of Massachusetts, Inc. ("Nature's Remedy") is a Massachusetts not-for-profit corporation that is currently applying for a Registered Marijuana Dispensary ("RMD") registration through the Massachusetts Department of Public Health ("DPH"). Nature's Remedy has assembled a Management Team with a diverse set of talents to operate a RMD. The team's combined experience includes, but is not limited to, running a small business; providing financial services and accounting; running a non-profit organization; cultivating and processing medical marijuana; and providing health care services. Nature's Remedy is interested in opening a RMD in the Town of Millbury. To this end, Nature's Remedy is seeking a letter of support or non-opposition from the Town of Millbury.

Robert Carr, Jr. (CEO): Robert brings over 26 years of business experience to Nature's Remedy's Executive Management Team. For the past 26 years, Robert has owned and operated Carr Construction, Inc., a general construction company that focuses on single-family housing developments and concrete paving and curbing subcontracts. For the past 7 years, Robert has served on the Board of Directors for the Webster House, a 127-year-old non-profit children's home. Robert will utilize his business and non-profit experience to manage a professional, patient-oriented dispensary.

John Brady (COO): John brings over 20 years of business experience to Nature's Remedy's Executive Management Team. From 2002 – 2013, John was CEO of a publically traded agricultural biotech firm in London. In 2013, John became Senior Vice President of Research and Development for Rx Green Solutions, a marijuana-focused nutrient company. Under John's guidance, Rx Green Solutions constructed and managed the only marijuana-focused nutrient research and development facility in the United States. John will work closely with the Executive Management Team to create and manage a state of the art cultivation and production facility.

Colleen Barbarita (CFO): Colleen has over 30 years of experience in the accounting and financial consulting fields. Since 2000, Colleen has been the Principal of Colleen M. Barbarita, CPA, LLC where she specializes in tax return preparation, tax planning, budgeting, and consulting for individuals, corporations, partnerships, estates and trusts, and non-profits. Colleen has also served as a board member of the Webster House for 12 years, a 127-year-old non-profit children's home. Colleen will ensure financial sustainability, stability, and transparency with all of the Nature's Remedy's financial operations.

Rachelle Topping (Director of Cultivation): Rachelle has over 6 years of experience providing services for marijuana for medical purposes. Rachelle has been honing her medical marijuana cultivation technique since being diagnosed with Hodgkin's Lymphoma in her early 20s. Rachelle's experience began as an intern at Redfean's Nursery where she learned the day to day operations of a commercial cultivation facility. Currently, Rachelle is founder of Cream, LLC, a consulting firm focused on helping patients grow medical marijuana for themselves. Rachelle will oversee cultivation

operations at Nature's Remedy with the goal of providing patients with safe and effective medicine.

Geoffrey Davis (Director of Security): Mr. Davis has over 45 years of law enforcement and security experience. From 1969 – 1975, Mr. Davis served as a Police Officer at Franklin & Marshall College where he helped establish the first campus police department. For the past 30 years, Mr. Davis has served President and Owner of Electronic Security Protections, Inc. ("ESP"). ESP focuses on emergency planning as well as designing and installing burglar alarms, fire alarms, card access systems, surveillance cameras, and hold up and panic systems. Mr. Davis will oversee all security operations at Nature's Remedy to ensure the highest standards of security and safety.

Maria Langley, RN, BSN (Chief Medical Officer): Maria has actively provided direct patient nursing care for the past eight years in acute care settings. Maria has provided care for patients spanning a wide demographic, including babies, infants, children, adults, and the elderly. Maria carefully evaluates every patient's needs on an individual basis and works to attain personal treatment goals ranging from life-saving to palliative care. As Chief Medical Officer, Maria will work closely with patients, caregivers, and their families to create alternative treatment plans that will best fit the patient's needs. Maria will also be responsible for implementing and overseeing Nature's Remedy's educational program.

Financials: Per the DPH requirements, \$500,000.00 has been committed to Nature's Remedy for this application, and Nature's Remedy has additional capital available.

Benefits to Millbury: Potential excise tax based on sales through the state legislature; property taxes; donations from Nature's Remedy, once profitable; jobs with benefits for local residents; and the ability to exercise control over the facility through local regulatory authority. Nature's Remedy also anticipates that local retail businesses will benefit from approximately 800 to 1,400 patients visiting the RMD on a monthly basis.

Security: The Regulations for the medical use of marijuana program have detailed security requirements located at 105 CMR 725.110. These requirements include, but are not limited to: limiting access to those authorized by the DPH under the program; destruction of excess marijuana; and advanced surveillance and security systems. In addition, Nature's Remedy plans to work closely with the Millbury Police Department to address any and all concerns of the Town.

Process: Nature's Remedy has submitted Phase I (the Application of Intent) and Phase II (the Management and Operations Profile) of its two RMD applications to the DPH, and the DPH has invited Nature's Remedy to submit Phase III (the Siting Profile). One of the requirements for the Siting Profile is to obtain a letter of support or non-opposition from the proposed municipality in which the applicant intends to locate. As such, Nature's Remedy is seeking such a letter from the Town of Millbury.

Program: The Medical Use of Marijuana Program in Massachusetts is one of the most highly regulated programs in the country. The program is designed to provide safe medicine (tested for pesticides, metals, microbes, and concentration) exclusively to patients who have been approved by their doctors and the Massachusetts Department of Public Health. Additionally, the program requires implementation of a real time "seed to sale" tracking system which securely tracks and controls the amounts of marijuana from the time it is planted until the time it is sold to patients for medical use.

The DPH Letter of Support or Non-Opposition Template is attached to this letter.

SECTION C: LETTER OF SUPPORT OR NON-OPPOSITION

Attach a letter of support or non-opposition, using one of the templates below (Option A or B), signed by the local municipality in which the applicant intends to locate a dispensary. The applicant may choose to use either template, in consultation with the host community. If the applicant is proposing a dispensary location and a separate cultivation/processing location, the applicant must submit a letter of support or non-opposition from both municipalities. This letter may be signed by (a) the Chief Executive Officer/Chief Administrative Officer, as appropriate, for the desired municipality; or (b) the City Council, Board of Alderman, or Board of Selectmen for the desired municipality. The letter of support or non-opposition must contain the language as provided below. The letter must be printed on the municipality's official letterhead.

Template Option A: Use this language if signatory is a Chief Executive Officer/Chief Administrative Officer

I, [Name of person], do hereby provide [support/non-opposition] to [name of non-profit organization] to operate a Registered Marijuana Dispensary ("RMD") in [name of city or town].

I have verified with the appropriate local officials that the proposed RMD facility is located in a zoning district that allows such use by right or pursuant to local permitting.

Name and Title of Individual

Signature

Date

Template Option B: Use this language if signatory is acting on behalf of a City Council, Board of Alderman, or Board of Selectman

The [name of council/board], does hereby provide [support/non-opposition] to [name of non-profit organization] to operate a Registered Marijuana Dispensary in [name of city or town]. I have been authorized to provide this letter on behalf of the [name of council/board] by a vote taken at a duly noticed meeting held on [date].

The [name of council/board] has verified with the appropriate local officials that the proposed RMD facility is located in a zoning district that allows such use by right or pursuant to local permitting.

Name and Title of Individual (or person authorized to act on behalf of council or board) (add more lines for names if needed)

Signature (add more lines for signatures if needed)

Date

Information on this page has been reviewed by the applicant, and where provided by the applicant, is accurate and complete, as indicated by the initials of the authorized signatory here: _____

Nature's Remedy of Massachusetts, Inc.

Presentation to the Millbury Board of Selectmen

Tuesday, July 26, 2016

Mission and Vision

- The mission Nature's Remedy of Massachusetts, Inc. ("Nature's Remedy") is to provide high quality, consistently dosed, and accurately tested and labeled marijuana for medical purposes to registered patients and caregivers at the most affordable possible price.
- Nature's Remedy will offer a wide variety of products and services to meet the unique needs of each registered patient.
- We will ensure that patients have access to specialized strains of marijuana as well as a variety of marijuana infused products in accordance with 105 CMR 725.000.
- Nature's Remedy will leverage its non-profit, business, and medical marijuana experience to create community-focused operation that will give back through a variety of charitable endeavors.

Executive Management Team

Robert Carr, Jr. (President and Chief Executive Officer)

- Owned and operated Carr Construction, Inc. for the past 26 years.
- Served on the Board of Directors for the Webster House, a non-profit children's home, for the past 7 years.
- Will use his extensive business and non-profit experience to manage a professional, patient-oriented dispensary.
- Put together a team of qualified professionals that has been thoroughly background checked by the Massachusetts Department of Public Health.

John Brady (Chief Operating Officer)

- Served as CEO of a publically traded agricultural biotech firm in London from 2002-2013.
- Senior Vice President of Research and Development for Rx Green Solutions, a marijuana-focused nutrient company.
- Rx Green Solutions constructed and managed the only marijuana-focused nutrient research and development facility in the United States under Mr. Brady's guidance.

Executive Management Team

Colleen Barbarita, CPA (Chief Financial Officer)

- Over 30 years of experience in the accounting and financial-consulting fields.
- Specializes in tax return preparation, tax planning, budgeting, and consulting for individuals, corporations, partnerships, trusts and estates, and non-profits.
- Served as a board member for the Webster House for 12 years.

Maria Langley, RN, BSN (Chief Medical Officer)

- Actively provided direct patient nursing care for the past 8 years in acute care settings across a wide demographic
- Carefully evaluates every patient's needs on an individual basis and works to attain personal treatment goals ranging from life-saving to palliative care.
- Will work closely with patients and personal caregivers to create alternative treatment plans that will best fit the patient's needs, while also implementing and overseeing Nature's Remedy's educational program

Executive Management Team

Geoffrey Davis (Director of Security)

- Has over 45 years of law enforcement and security experience.
- For 30 years, has served as President and Owner of Electronic Security Protections, Inc., which focuses on emergency planning, as well as designing and installing burglar alarms, fire alarms, surveillance cameras, and hold up and panic systems.
- Will oversee all security operations at Nature's Remedy to ensure the highest standards of security and safety.

Rachelle Topping (Director of Cultivation)

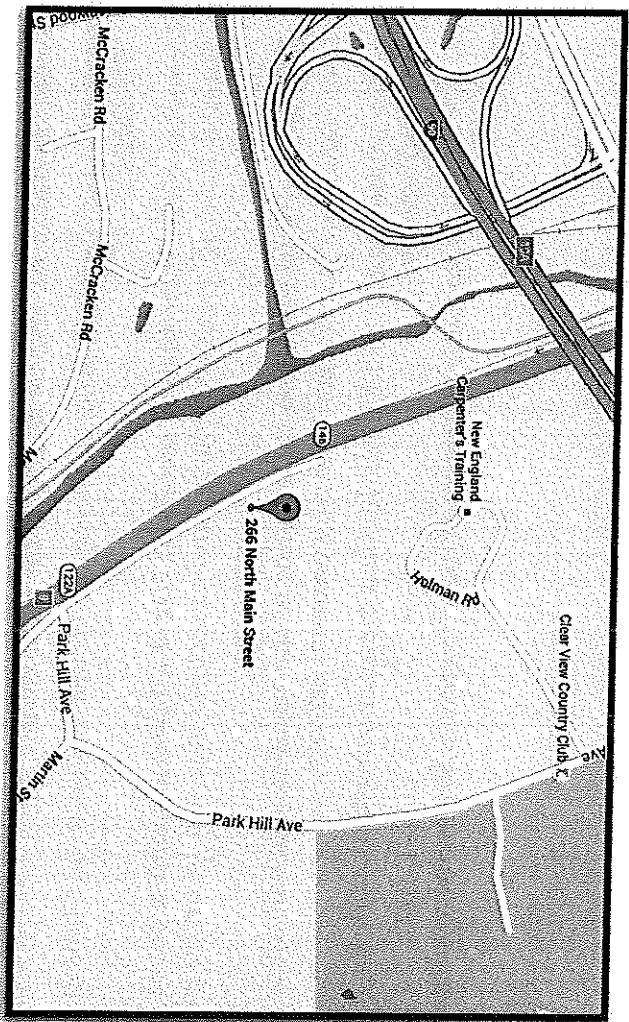
- After she was diagnosed with Hodgkin's Lymphoma, she began volunteering at Redfearn's Nursery in North Carolina, where she learned the day-to-day operations of a commercial non-marijuana cultivation facility.
- Relocated to California in 2009 where she began working with a non-profit coalition of medical marijuana growers in the San Fernando Valley.
- Took a position with Shawn Green Consulting in 2011, where she participated in the design, build-out, and operation of medical marijuana facilities.
- Moved to Rhode Island in 2012 and became a certified caregiver to cultivate and provide medical marijuana for patients in the Rhode Island medical marijuana program.
- Formed Cream, LLC in 2014, a consulting firm focused on helping patients and caregivers grow for themselves in accordance with state laws.

RMD Application Process

- Nature's Remedy submitted two application to the Massachusetts Department of Public Health (DPH) to operate Registered Marijuana Dispensaries (RMDs).
- On March 21, 2016, the DPH invited Nature's Remedy to submit the third phase of the application process, the Siting Profile, for both of its applications.
- The Siting Profile currently requires applicants to obtain a letter of support or non-opposition from the municipality that the RMD intends to locate in.



266 North Main Street



- Located in both the Business II District and Route 146 Highway Corridor Overlay District
- Not located within 500 feet of the property boundary line of a public or private pre-school, primary or secondary school, licensed daycare center, church, library, park, playground, or other RMD.

Security

- Nature's Remedy maintains strict security protocols and procedures that are created, implemented, and directed by our 45-year law enforcement and security veteran.
- Only registered patients, caregivers, agents, and other authorized visitors (e.g. contractors, vendors) will be allowed access. A visitor log will be available for DPH review.
- Any persons entering the facility must proceed through a secure vestibule and present appropriate ID prior to entering the facility.
- HD cameras will provide clear, color (live or recorded) IDs of all persons with a dated time stamp. Still images may be obtained from all video recordings, and exported video will be archived to ensure authentication.
- Motion-detection cameras will be placed on the exterior of the building and will allow for notification to a reporting station for immediate response to any unusual activity.
- The outside perimeter of the facility will be well-lit (in a manner consistent with local ordinances and bylaws) to deter unusual activity.
- Nature's Remedy will work closely with Millbury officials to ensure the security of the facility and surrounding area.

Medical Marijuana Studies

- A study conducted by Wayne State University Medical School and published in 2013 found that medical marijuana patients consistently reported using marijuana to substitute or wean off prescription narcotic drugs. All of the interviewed patients reported having reduced their overall prescription drug use by using medical marijuana.¹
- An American Medical Association study published in 2014 reported that states that enacted medical cannabis laws had a 24.8% lower mean annual opioid overdose mortality rate compared with the states without medical cannabis laws.²
- The University of Colorado and the Institute for the Study of Labor jointly published a 2012 study that analyzed large national data sets of self-reported marijuana use by high school students in the years leading up to and following the enactment of medical marijuana laws. The researching economists concluded their results were not consistent with the hypothesis that the legalization of medical marijuana caused an increase in the use of marijuana and other substances among high school students.³
- In Colorado “youth marijuana use remains relatively unchanged” since the implementation of medical and non-medical marijuana laws. Colorado youth marijuana use is 21.2% versus 21.7% as the national average.⁴
- Typical physicians in medical marijuana states prescribe 1,826 fewer doses of painkillers in a given year, in comparison to states without medical marijuana laws.⁵

¹Peters II, David C., *Patients and Caregivers Report Using Medical Marijuana to Decrease Prescription Narcotics Use*, Humboldt J. of Soc. Rel., Wayne State University School of Medicine (2013).

²Bechtel MD, Marcus A, *Medical Cannabis Laws and Opioid Analgesic Overdose Mortality in the United States, 1999-2010*, J. Amer. Med. Assoc. Internal Medicine (2014).

³Anderson, D. Mark, *Medical Marijuana Laws and Teen Marijuana Use*, University of Colorado and The Institute for the Study of Labor (2012).

⁴*Healthy Kids Colorado Survey 2015*, Colorado Department of Public Health & Environment.

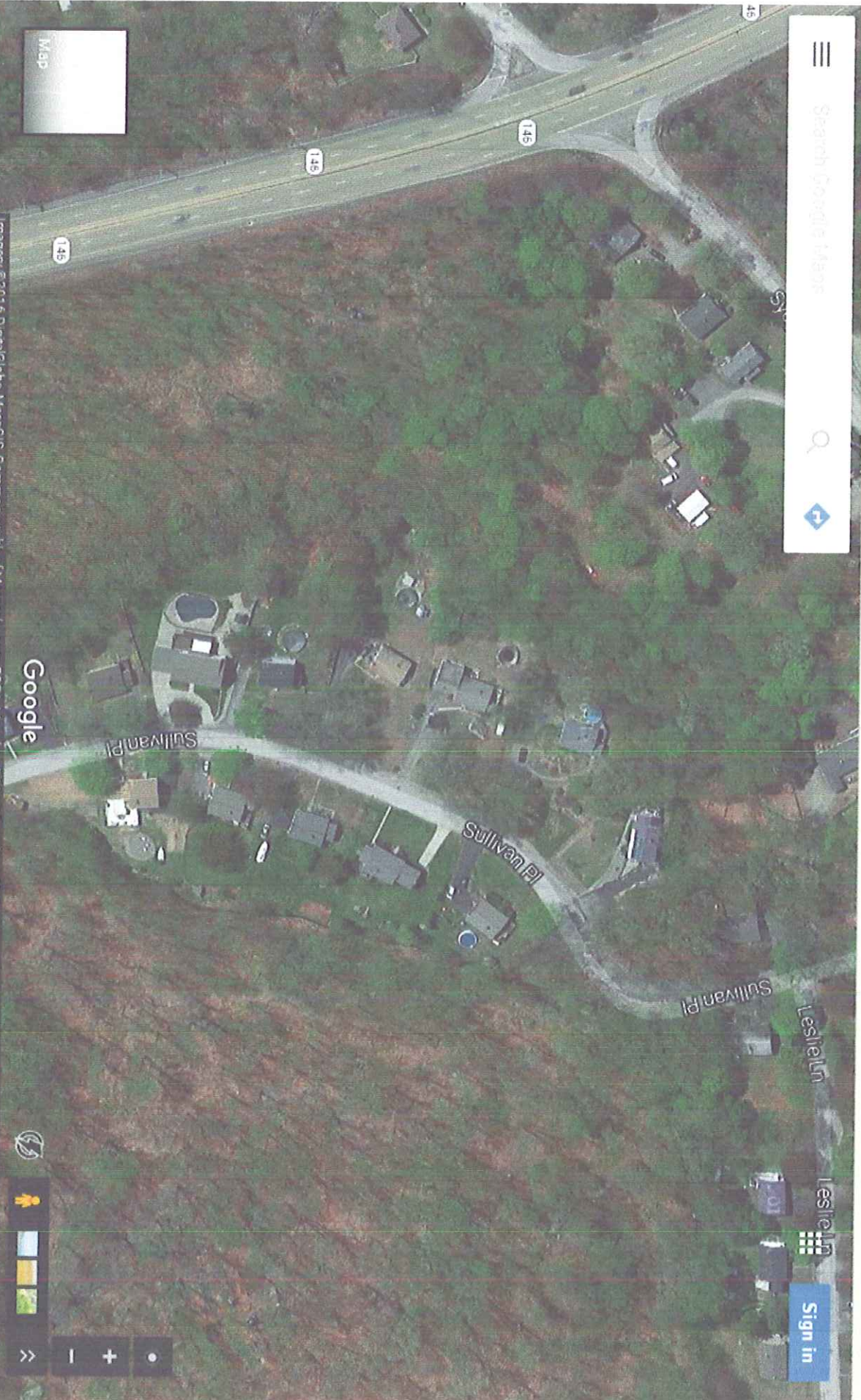
⁵Bradford, Ashley C. and Bradford, W. David, *Medical Marijuana Laws Reduce Prescription Medication Use in Medicare Part D*, Health Affairs (2016)

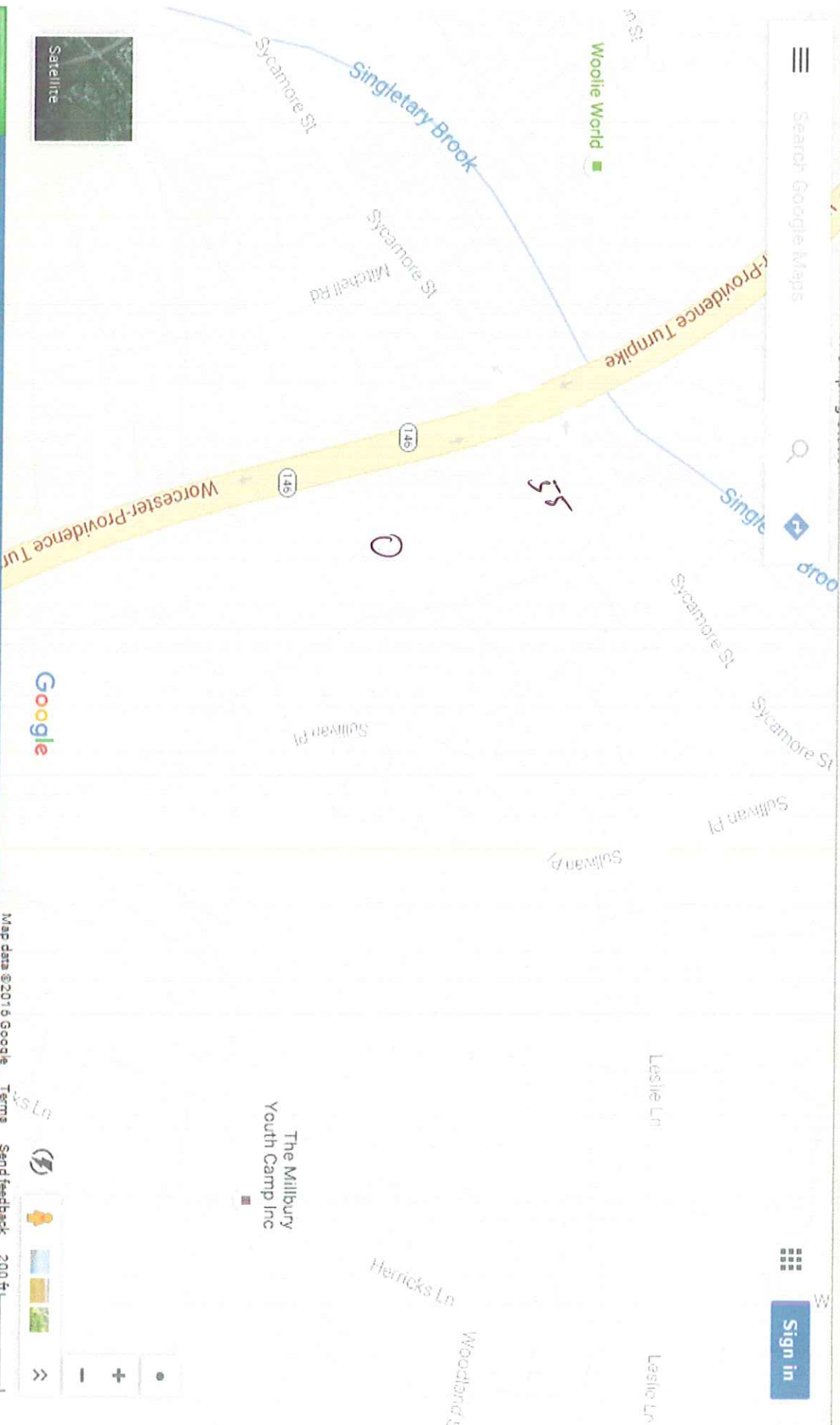
Benefits to Millbury

- **Jobs.** A RMD in Millbury will add 5-15 full-time jobs to the Town, in addition to employing local contractors and other services.
- **Gifts.** A Community Host Agreement would provide the Town with additional benefits, including regular payments beyond local taxes.
- **Taxes.** Nature's Remedy commits to paying property taxes, despite non-profit status, and potential for charitable status in the future.
- **Regulation.** Unregulated "hardship" cultivation currently authorized under state law will end as Nature's Remedy will serve that patient need.
- **Control.** The DPH regulates security, but the Millbury Police Department and Town departments will have oversight over security as well.
- **Access.** Access to safe and reliable medicine for patients of the area.
- **Responsibility.** Nature's Remedy is comprised of local professionals who have undergone two rounds of background checks and DPH scrutiny.

Letter of Support or Non-Opposition

- A letter of support or non-opposition is just one step in the application process with the DPH and the first step in the approval process with Millbury.
- At DPH level, Nature's Remedy must still:
 - Pass Siting Profile and obtain Provisional Registration;
 - Undergo architectural and security review;
 - Build out location and be inspected again;
 - Obtain Final Registration; and
 - Undergo continuous surprise and scheduled inspections.
- At the Millbury level:
 - Host Community Agreement (Board of Selectmen);
 - Special Permit (Planning Board);
 - Ongoing interaction with Millbury municipal departments.





NATURE'S REMEDY OF MASSACHUSETTS, INC.

SECURITY AND OPERATIONS PLAN

The following security and operational plan meets or exceeds the requirements set forth in 105 CMR 725.110 – Security Requirements for Registered Marijuana Dispensaries (“RMD”).

Section 725.110(A) – Requirement: A RMD shall implement sufficient security measures to deter and prevent unauthorized entrance into areas containing marijuana and theft of marijuana at the RMD. Security measures to protect the premises, registered qualifying patients, personal caregivers, and dispensary agents of the RMD must include, but are not limited to the following.

Response: Nature’s Remedy, Inc. (“Nature’s Remedy”) will contract with a qualified security contractor to develop a full Security Plan (the “Plan”) that provides details on how Nature’s Remedy will ensure that its medicine and assets are secured against external threats. For security reasons, the comprehensive Security Plan is not publicly available. Key elements of this Plan are summarized below.

Section 725.110(A)(1) – Requirement: Allow only registered qualifying patients, personal caregivers, dispensary agents, persons authorized by 105 CMR 725.105(P), and, subject to the requirements of 105 CMR 725.110(C)(4), outside vendors, contractors, and visitors, access to the RMD.

Response: Nature’s Remedy will limit access to its RMD to registered qualified patients, personal caregivers, dispensary agents, persons authorized by the Department of Public Health (“DPH”), and select outside vendors, contractors and visitors. All Nature’s Remedy agents will be required to wear a visible Nature’s Remedy identification badge at all times while on-site and when making deliveries. All outside vendors, contractors, patients, caregivers, and visitors must obtain a visitor identification badge prior to entering a limited access area and shall be escorted at all times by a dispensary agent authorized to enter the limited access area. The visitor identification badge must be visibly displayed at all times while the visitor is in any limited access area. All visitors must be logged in and out, and that log shall be available for inspection by the DPH at all times. All visitor identification badges shall be returned to the RMD upon exit.

Section 725.110(A)(2) – Requirement: Prevent individuals from remaining on the premises of the RMD if they are not engaging in activity expressly or by necessary implication permitted by the Act and 105 CMR 725.000.

Response: Nature’s Remedy will employ security personnel who will routinely patrol the dispensary perimeters and grounds to prevent loitering, nuisance activity or crime. Security personnel will be trained in security industry and crime prevention standards prior to deployment. Security personnel will ensure that only eligible patients who comply with the RMD’s Code of Conduct and other RMD policies are served and will patrol the area to prevent diversion and use of medical marijuana in public areas.

Section 725.110(A)(3) – Requirement: Dispose of marijuana in accordance with 105 CMR 725.105(J), in excess of the quantity required for normal, efficient operation as established in 105 CMR 725.105(G)(1).

Response: Solid waste generated at Nature’s Remedy will be disposed of in the following ways:

- Through incineration in a commercial or municipal waste combustor in Massachusetts at a facility that holds a valid permit issued by the Department of Environmental Protection (“DEP”) witnessed and documented by no fewer than two (2) dispensary agents.
- Disposal in a landfill holding a valid permit issued by the DEP or by the appropriate state agency in the state in which the facility is located witnessed and documented by no fewer than two (2) dispensary agents.
- Grinding and incorporating the medical marijuana waste with solid wastes so that the resulting mixture renders the medical marijuana waste unusable. Once such medical marijuana waste has been rendered unusable, it will be either disposed of in a solid waste management facility that holds a valid permit issued by the DEP or by the appropriate state agency in the state in which the facility is located or, if the material mixed with the medical marijuana waste is organic material as defined in 310 CMR 16.02, the mixture will be composted at an operation that is in compliance with the requirements of 310 CMR 16.00.
- When marijuana or marijuana infused products (“MIPs”) are disposed of, Nature’s Remedy will create and maintain a written record of the date, the type and quantity disposed of, the manner of disposal, and the persons present during the disposal, with their signatures. Disposal records will be kept for at least two (2) years.

Section 725.110(A)(4) – Requirement: Establish limited access areas accessible only to specifically authorized personnel, which shall include only the minimum number of employees essential for efficient operation.

Response: Nature’s Remedy will establish limited access areas accessible only to specifically authorized personnel. Nature’s Remedy will post the following statement (at a minimum size of 12” x 12” with lettering no smaller than 1” in height) at all areas of ingress or egress to identify limited-access areas: “Do Not Enter – Limited Access Area – Access Limited to Authorized Personnel Only.”

Nature’s Remedy will provide all dispensary agents with varying levels of access to limited access areas depending on their position. For example, the Chief Executive Officer and the Chief Operating Officer will have access to all areas of the dispensary,

including all limited access areas. Other dispensary agents will be limited to only those areas directly related to their department and position within their department.

Section 725.110(A)(5) – Requirement: Store all finished marijuana in a secure, locked safe or vault and in such a manner as to prevent diversion, theft, and loss.

Response: Nature’s Remedy will store all medical marijuana at its dispensary site in a secured vault room that is climate-controlled and monitored 24-hours a day, for both security and changes in environment (temperature and humidity). Nature’s Remedy will store cash and other valuables in a secure safe located inside the vault room.

Access to the secure storage area will be restricted and monitored through the use of electronic locks. Only select dispensary agents who have been authorized by management will have access to the secure storage area. Access will be monitored through staff electronic identification credentials.

Section 725.110(A)(6) – Requirement: Keep all safes, vaults, and any other equipment or areas used for the production, cultivation, harvesting, processing, or storage of marijuana and MIPs securely locked and protected from entry, except for the actual time required to remove or replace marijuana.

Response: Nature’s Remedy will keep all safes and vaults securely locked and protected from entry via electronic locks, except for the actual time required to remove or replace marijuana, as conducted by authorized personnel.

Section 725.110(A)(7) – Requirement: Keep all locks and security equipment in good working order.

Response: Nature’s Remedy will keep all locks and security equipment in good working order, via regular inspections and testing, which will occur not more than thirty (30) calendar days from the previous inspection and test.

Section 725.110(A)(8) – Requirement: Prohibit keys, if applicable, from being left in the locks, or stored or placed in a location accessible to persons other than specifically authorized personnel.

Response: Nature’s Remedy will use electric locks with associated card readers to manage exit and entry into limited access areas. Nature’s Remedy will restrict the availability of access cards only to authorized personnel, which will reduce the risk of access by unauthorized personnel. All access cards must be returned to security personnel at the end of each shift to ensure proper and safe storage.

Section 725.110(A)(9) – Requirement: Prohibit accessibility of security measures, such as combination numbers, passwords, or electronic or biometric security systems, to persons other than specifically authorized personnel.

Response: Nature's Remedy will protect the confidentiality of Nature's Remedy's security measures, such as combination numbers, passwords, and electronic lock activators, against threats from unauthorized personnel.

Section 725.110(A)(10) – Requirement: Ensure that the outside perimeter of the RMD is sufficiently lit to facilitate surveillance.

Response: Nature's Remedy will install sufficient lighting outside of the RMD for everyday use between sunset and sunrise that adequately illuminates the RMD and its surrounding areas, including the parking and entry areas. Exterior lighting will be installed near video surveillance devices to ensure proper illumination for the identification of people, vehicles, and license plates within forty (40') feet of the buildings. The outdoor lighting will be hooded to deflect light away from adjacent properties. Sufficient exterior lighting will serve as a deterrent against robbery, diversion, and burglary.

Section 725.110(A)(11) – Requirement: Ensure that trees, bushes, and other foliage outside of the RMD do not allow for a person or persons to conceal themselves from sight.

Response: Nature's Remedy's external landscaping plans will minimize potential security threats posed by trees, bushes, and other foliage, while still promoting an aesthetic for the facility that blends in with the surrounding community. No trees, brush and/or any other material will be placed against the building.

Section 725.110(A)(12) – Requirement: Develop emergency policies and procedures for securing all product following any instance of diversion, theft, or loss of marijuana, and conduct an assessment to determine whether additional safeguards are necessary.

Response: Nature's Remedy will implement security policies and procedures that provide detailed instructions for securing all product following any instance of diversion, theft, or loss of marijuana, and for conducting an assessment to determine whether additional safeguards are necessary. These instructions mandate close coordination with local law enforcement and the DPH.

Section 725.110(A)(13) – Requirement: Develop sufficient additional safeguards as required by the DPH for RMDs that present special security concerns.

Response: Nature's Remedy is not aware, at this time, of any special security concerns pertaining to its proposed RMD. Nature's Remedy will ensure compliance with all security requirements, codes, regulations, etc. and will develop sufficient additional safeguards for any special security concerns at the proposed RMD location.

Section 725.110(A)(14) – Requirement: A RMD shall comply with all local requirements regarding siting, provided however that if no local requirements exist, a RMD shall not be sited within a radius of five hundred (500) feet of a school, daycare center, or any facility in which children commonly congregate. The five hundred (500) foot distance under this section is

measured in a straight line from the nearest point of the facility in question to the nearest point of the proposed RMD.

Response: Nature's Remedy will comply with all local and state siting requirements including Article 4, Section 52 of the Millbury Zoning Bylaws.

LIMITED ACCESS AREAS

Section 725.110 (C)(1) – Requirement: All limited access areas must be identified by the posting of a sign that shall be a minimum of 12" X 12" and which states: "Do Not Enter – Limited Access Area – Access Limited to Authorized Personnel Only" in lettering no smaller than 1 inch in height.

Response: Nature's Remedy will post the following statement (at a minimum size of 12" x 12" with lettering no smaller than 1 inch in height) at all areas of ingress or egress to identify limited-access areas: "Do Not Enter – Limited Access Area – Access Limited to Authorized Personnel Only."

Section 725.110 (C)(2) – Requirement: All limited access areas shall be clearly described by the filing of a diagram of the registered premises, in the form and manner determined by the DPH, reflecting walls, partitions, counters, and all areas of entry and exit. Said diagram shall also show all propagation, vegetation, flowering, processing, production, storage, disposal, and retail sales areas.

Response: Upon receipt of provisional licensure by the DPH, Nature's Remedy shall provide Millbury with a diagram of the RMD, reflecting walls, partitions, counters, and all areas of entry and exit. Said diagram shall also show all propagation, vegetation, flowering, processing, production, storage, disposal, and retail sales areas.

Section 725.110 (C)(3) – Requirement: A dispensary agent shall visibly display an identification badge issued by the RMD at all times while at the RMD or transporting marijuana.

Response: All Nature's Remedy dispensary agents will be required to visibly display a Nature's Remedy identification badge at all times while being on-site, making deliveries, or transporting marijuana.

Section 725.110 (C)(4) – Requirement: All outside vendors, contractors, and visitors must obtain a visitor identification badge prior to entering a limited access area, and shall be escorted at all times by a dispensary agent authorized to enter the limited access area. The visitor identification badge must be visibly displayed at all times while the visitor is in any limited access area. All visitors must be logged in and out, and that log shall be available for inspection by the DPH at all times. All visitor identification badges shall be returned to the RMD upon exit.

Response: Nature's Remedy will limit access to all areas of the RMD to authorized dispensary agents. All outside vendors, contractors, and visitors must obtain a visitor identification badge prior to entering a limited access area; the visitor identification badge must be visibly displayed at all times while the visitor is in any limited access area. All

visitors must be logged in and out, and that log shall be available for inspection by the DPH at all times. All visitor identification badges shall be returned upon exit. For added security, Nature's Remedy will require that a security agent accompany any non-dispensary agent if a non-dispensary agent needs to enter an enclosed, locked area where marijuana is stored.

SECURITY AND ALARM SYSTEMS

Section 725.110(D)(1) – Requirement: A RMD shall have an adequate security system to prevent and detect diversion, theft, or loss of marijuana or unauthorized intrusion, utilizing commercial grade equipment, which shall, at a minimum include:

Section 725.110(D)(1)(a) – Requirement: A perimeter alarm on all entry points and perimeter windows.

Response: Nature's Remedy will feature an alarm system on all entry points and windows. An additional motion alarm will be placed on the dispensary wall that is adjacent to attached bay.

Section 725.110(D)(1)(b) – Requirement: A failure notification system that provides an audible, text, or visual notification of any failure in the surveillance system. The failure notification system shall provide an alert to designated employees of the RMD within five minutes after the failure, either by telephone, email, or text message.

Response: The electronic monitoring system for Nature's Remedy will include a failure notification system that provides both an audio and visual notification should a failure in the electronic monitoring system occur. Additionally, senior management will receive email/text notification of the system failure within five (5) minutes after the failure.

Section 725.110(D)(1)(c) – Requirement: A duress alarm, panic alarm, or holdup alarm connected to local public safety or law enforcement authorities.

Response: Nature's Remedy will install a "duress alarm" (silent alarm to signal alarm user being forced to turn off system), a "holdup alarm" (robbery in progress), and a "panic alarm" (life threatening or emergency situation). Alarms will be coordinated with local law enforcement.

Section 725.110(D)(1)(d) – Requirement: Video cameras in all areas that may contain marijuana, at all points of entry and exit, and in any parking lot, which shall be appropriate for the normal lighting conditions of the area under surveillance. The cameras shall be directed at all safes, vaults, sales areas, and areas where marijuana is stored, handled, or dispensed. Cameras shall be angled so as to allow for the capture of clear and certain identification of any person entering or exiting the RMD or area.

Response: The building will be well illuminated, and video cameras will be placed at all entry and exit points as well as the parking lot, so as to allow for the capture of clear and certain identification of any person entering or exiting the RMD or area. Also, video

cameras shall be directed at all safes, vaults, sales areas, and areas where marijuana is stored, handled, or dispensed.

Section 725.110(D)(1)(e) – Requirement: Twenty-four (24) hour recordings from all video cameras that are available for immediate viewing by the DPH upon request and that are retained for at least ninety (90) calendar days. Recordings shall not be destroyed or altered, and shall be retained as long as necessary if the RMD is aware of a pending criminal, civil, or administrative investigation, or legal proceeding for which the recording may contain relevant information.

Response: Nature's Remedy's video recordings will be operational twenty-four (24) hours a day and seven (7) days a week. Video recordings will be retained for a minimum of ninety (90) days or unless requested longer by appropriate authority.

Section 725.110(D)(1)(f) – Requirement: The ability to immediately produce a clear, color, still photo (live or recorded).

Response: Nature's Remedy will maintain a high-quality printer in the security viewing area that is capable of immediately producing a clear, color, still photo (live or recorded) from any video camera image.

Section 725.110(D)(1)(g) – Requirement: A date and time stamp embedded on all recordings. The date and time shall be synchronized and set correctly and shall not significantly obscure the picture.

Response: Nature's Remedy will embed a date and time stamp on all recordings. The date and time will be synchronized and set correctly and will be placed so as not to significantly obscure the picture.

Section 725.110(D)(1)(h) – Requirement: The ability to remain operational during a power outage.

Response: Nature's Remedy's video cameras and security system will be supported by a backup generator, ensuring the ability to remain operational during a power outage.

Section 725.110(D)(1)(i) – Requirement: A video recording that allows for the exporting of still images in an industry standard image format, including .jpg, .bmp, and .gif. Exported video shall have the ability to be archived in a proprietary format that ensures authentication of the video and guarantees that no alteration of the recorded image has taken place. Exported video shall also have the ability to be saved in an industry standard file format that can be played on a standard computer operating system. All recordings shall be erased or destroyed prior to disposal.

Response: Nature's Remedy's surveillance system will allow for the exporting of still images in an industry standard image format, including .jpg, .bmp, and .gif. Exported video will have the ability to be archived in a proprietary format that ensures authentication of the video and guarantees that no alteration of the recorded image has taken place. Exported video will also have the ability to be saved in an industry standard file format that can be played on a standard computer operating system. All recordings will be erased or destroyed prior to disposal.

Section 725.110(D)(2) – Requirement: All security system equipment and recordings shall be maintained in a secure location so as to prevent theft, loss, destruction, and alterations.

Response: Nature's Remedy will maintain all security system equipment and recordings in a secure location so as to prevent theft, loss, destruction, and alterations. The secure area will be a limited access area featuring electronic locks that only allow restricted access to select authorized dispensary agents, such as the Head of Security and Chief Executive Officer, as well as law enforcement authorities and the DPH.

Section 725.110(D)(3) – Requirement: In addition to the requirements listed in 105 CMR 725.110(D)(1) and (2), the RMD shall have a back-up alarm system, with all capabilities of the primary system, provided by a company supplying commercial grade equipment, which shall not be the same company supplying the primary security system.

Response: Nature's Remedy will have a back-up alarm system, with all capabilities of the primary system, which shall not be installed/monitored by the same company as the primary security system.

Section 725.110(D)(4) – Requirement: Access to surveillance areas shall be limited to persons that are essential to surveillance operations, law enforcement authorities acting within their lawful jurisdiction, security system service personnel, and the DPH. A current list of authorized employees and service personnel that have access to the surveillance room must be available to the DPH upon request. If on-site, surveillance rooms shall remain locked and shall not be used for any other function.

Response: Nature's Remedy's video surveillance system will have the capability to record, archive, and play back video feed for a minimum of thirty (30) days. The system will be internet-based, providing greater flexibility, with the use of high-resolution megapixel cameras, and multiple streams for efficient operations and quick investigations. The electronic recording system hub and all recordings will be stored in a locked, tamper-proof compartment within the security viewing area. The security viewing area will be a limited access area featuring electronic locks that only allow restricted access to select authorized dispensary agents, such as the Head of Security and Chief Executive Officer, as well as law enforcement authorities and the DPH. A current list of authorized employees and service personnel that have access to the surveillance room will be available to the DPH upon request.

Section 725.110(D)(5) – Requirement: All security equipment shall be in good working order and shall be inspected and tested at regular intervals, not to exceed thirty (30) calendar days from the previous inspection and test.

Response: Nature's Remedy will ensure all security equipment is in good working order via regular inspections and testing, which will occur not more than (30) calendar days from the previous inspection and test.

REGISTERED MARIJUANA DISPENSARY TRANSPORTATION OF MARIJUANA AND MIPs

Section 725.110(E)(1) – Requirement: Only a dispensary agent may transport marijuana or MIPs on behalf of a RMD, whether between RMDs, RMD sites, or to registered qualifying patients or personal caregivers.

Response: Nature’s Remedy will use only highly trained dispensary agent couriers to transport marijuana or MIPs between RMDs, RMD sites, or to registered qualifying patients or personal caregivers.

Section 725.110(E)(2) – Requirement: A RMD shall:

- a) Weigh, inventory, and account for on video all marijuana to be transported prior to its leaving the origination location;
- b) Re-weigh, re-inventory, and account for on video all marijuana transported, within eight hours after arrival at the destination RMD except in the case of home delivery pursuant to 105 CMR 725.110(E)(11);
- c) Document and report any unusual discrepancy in weight or inventory to the Department and local law enforcement within twenty-four (24) hours;
- d) Complete a shipping manifest in a form and manner determined by the Department, for retention by the origination location, and carry a copy of said manifest with the products being transported; and
- e) Securely transmit a copy of the manifest to the receiving RMD prior to transport except in the case of home delivery pursuant to 105 CMR 725.110(E)(11).

Response: Orders received from the RMD to the cultivation site and from qualifying patients or personal caregivers for home delivery will be routed to a Nature’s Remedy agent designated to processing orders for delivery. The agent will then package the order in a designated room within the RMD. When the order has been prepared, the agent will inform the courier of a delivery (which may or may not be the same calendar day).

The agent designated to processing orders for delivery and the courier making the delivery will review and crosscheck all products against the packaging invoice prior to packing the transportation box.

Each packaging invoice will contain the following information, which will be verified by both parties on video and signed off on by each party on the invoice copy:

- Quantity of product by variety and form (form relating to raw flower buds, concentrates, or a particular MIP);
- Price per unit of each product;
- Date of delivery and estimated time of delivery;
- Product documentation on each variety shipped with laboratory testing results;
- The name (which must be initialed) of the designated dispensary agent who prepared and packaged the items being delivered; and

- The name of the dispensary, dispensary phone number, designated dispensary agent's name and private cell phone number (in case of emergency).

Once the verification is complete, the order will be placed in the transport box. The designated dispensary agent will then lock the transport box for delivery. A copy of the packaging invoice will accompany the transport.

Section 725.110(E)(3) – Requirement: A RMD shall retain all shipping manifests for no less than one (1) year and make them available to the DPH upon request.

Response: Nature's Remedy will retain all packaging invoices (i.e., shipping manifests) for no less than one (1) year and will make them available to the DPH upon request.

Section 725.110(E)(4) – Requirement: A RMD shall ensure that marijuana is:

- a) Transported in a secure, locked storage compartment that is part of the vehicle transporting the marijuana;
- b) Not visible from outside the vehicle; and
- c) Transported in a vehicle that bears no markings that indicate that the vehicle is being used to transport marijuana nor indicates the name of the RMD.

Response: It is Nature's Remedy's policy to be as inconspicuous as possible when delivering product and to avoid drawing attention to any vehicle for the safety of the RMD, agents, and registered patients or caregivers. RMD vehicles will bear no markings that indicate that the vehicle is being used to transport marijuana, nor will the RMD vehicle indicate the name of the RMD. Additionally, vehicles with excessive bumper stickers, extra-large tires, tinted windows, unusual paint color, pin striping, or raised chassis are not permitted to be used for transport, as they may draw unwanted attention. Marijuana will be secured and transported so as not to be visible from outside the vehicle.

Nature's Remedy will use locked transport boxes to deliver products. The Chief Executive Officer and Chief Operating Officer will each have a set of keys, and a separate set will be given to the dispensary agent responsible for inventory and to courier(s), on an as-needed basis for the purpose of delivery. The couriers will deliver the product to the RMD, registered qualifying patient, or personal caregiver and will unlock it and remove the items in view of the agent receiving the delivery for the RMD, the registered qualifying patient, or personal caregiver. These procedures will reduce Nature's Remedy's liability and will help circumvent agent diversion and theft of products.

Nature's Remedy will use specially designed transport boxes with two separate embedded locks designed by security specialists. The transport box is constructed with heavily reinforced 16-gauge steel and a flat exterior, eliminating exposed handles. Dual locks are in recessed areas, making attempts at cutting the locks impossible. Heavy-duty locking arms support the lid, and all hinges are welded on the inside of the box for added security.

Locks are reinforced, and the laminated steel body adds strength and durability. Patented dual-locking levers offer added protection from prying and hammering, while the 7/16” hardened alloy shackles make it extremely difficult to cut or saw off the box. Each lock is independent from the others and requires a separate key to open, thus preventing a lost key from being able to open the box.

The transport box will be stored within a secure, locked storage compartment that is part of the vehicle transporting the product.

During all transports, a high-powered GPS tracking device will be placed inside the box and can be monitored in real-time on both the web and on any smart phone that has internet and browser capability. In the unlikely event of a loss, Nature’s Remedy can work in conjunction with law enforcement to trace the missing box. Due to the unique heavy-duty construction and locks, it would take several hours for any unauthorized person to get into the box, which is enough lead time to trace down the box using GPS.

Section 725.110(E)(5) – Requirement: Any vehicle transporting marijuana shall travel directly to the receiving RMD and shall not make any stops except in the case of home delivery pursuant to 105 CMR 725.110(E)(11). In case of an emergency stop, a detailed log must be maintained describing the reason for the event, the duration, the location, and any activities of personnel exiting the vehicle.

Response: Nature’s Remedy couriers will travel directly to and from RMDs and patient or caregiver homes with no stops permitted, except in the case of an emergency. In case of an emergency stop, a detailed log will be maintained describing the reason for the emergency stop, the duration, the location, and any activities of personnel exiting the vehicle. Transport vehicles must have more than a half-tank of gas prior to departing the RMD. If the fuel level is less than a half of a tank, the couriers must stop and refuel prior to loading.

Section 725.110(E)(6) – Requirement: A RMD shall ensure that all delivery times and routes are randomized.

Response: Nature’s Remedy policies regarding delivery schedules are as follows:

- Times for delivery are not set up on a weekly timed schedule. For security reasons, the days of the week and times are randomized to thwart any possibility of robbery.
- Delivery times are appointed according to courier schedules and RMD and patient needs.
- Deliveries of product are not announced on any dispensary calendar, nor are they put into any online calendar for view by the general public.
- Delivery routes are randomized for security purposes. Prior to making the first delivery, it is the responsibility of the courier to do a “test-run” from the RMD on various streets to find potential routes that are efficient in traffic and well-traveled.

Section 725.110(E)(7) – Requirement: A RMD shall staff all transport vehicles with a minimum of two (2) dispensary agents. At least one (1) dispensary agent shall remain with the vehicle at all times that the vehicle contains marijuana.

Response: Nature’s Remedy will staff the transportation service with a minimum of two (2) dispensary agents (Couriers). At least one (1) dispensary agent will remain with the vehicle at all times that the vehicle contains marijuana.

Section 725.110(E)(8) – Requirement: Each dispensary agent shall have access to a secure form of communication with personnel at the sending site at all times that the vehicle contains marijuana.

Response: Couriers will be required to carry smart phones or other devices that have GPS technology and serve as a secure form of communication with the personnel at the sending site at all times that the vehicle contains marijuana. Should a dispensary agent not own a phone with these features, Nature’s Remedy will provide a temporary-use phone to the courier.

Section 725.110(E)(9) – Requirement: Each dispensary agent shall carry his or her DPH-issued registration card at all times when transporting marijuana and shall produce it to the DPH’s authorized representative or law enforcement official upon request.

Response: Each of Nature’s Remedy’s couriers will carry his or her DPH-issued agent ID registration card at all times when transporting marijuana and will produce it to the DPH’s authorized representative or law enforcement official upon request.

Section 725.110(E)(10) – Requirement: A RMD shall report to the DPH and local law enforcement any vehicle accidents, diversions, losses, or other reportable incidents pursuant to 105 CMR 725.110(F), that occur during transport, within 24 hours.

Response: Nature’s Remedy will report to the DPH and local law enforcement any vehicle accidents, diversions, losses, or other reportable incidents pursuant to 105 CMR 725.110(F), that occur during transport, within twenty-four (24) hours. Nature’s Remedy’s security policies and procedures will contain detailed instructions for how couriers should respond if stopped by law enforcement, are involved in an accident, and/or experience diversion.

Section 725.110(E)(11) – Requirement: Home delivery of marijuana to a registered qualifying patient or a personal caregiver shall be conducted in accordance with 105 CMR 725.105(F) and 105 CMR 725.110(E).

Response: Home delivery will be carried out as follows, in accordance with 105 CMR 725.105(F) and 105 CMR 725.100(E):

- Nature’s Remedy’s agents will load the delivery vehicle on camera and under the supervision of the RMD agent in charge of deliveries (Delivery Supervisor). The delivery vehicle will not contain any marijuana or MIPs in excess of the exact

amount necessary to fulfill the order by registered qualifying patients or caregivers properly received by telephone or through the Nature's Remedy's password-protected, internet-based platform. The delivery vehicle will limit the amount of change it carries to \$500.00. Qualifying patients and caregivers will be informed to have exact change when their order is placed with Nature's Remedy.

- Once the delivery vehicle is loaded, two Nature's Remedy's dispensary agents (Courier One and Two) will enter the delivery destination into the delivery vehicle's GPS system and into their smart phone or personal GPS devices. The Delivery Supervisor will confirm the GPS location(s) in the RMD's delivery system.
- Prior to the delivery vehicle departing Nature's Remedy, the Delivery Supervisor will call the registered qualifying patient or personal caregiver and confirm the delivery. Once the Delivery Supervisor has confirmed the delivery, Courier One and Two will leave the RMD to make the delivery. The entirety of the delivery will be monitored via GPS by the Delivery Supervisor and by Nature's Remedy security personnel.
- The Couriers will travel directly to the delivery location based on a pre-planned route determined prior to the delivery. Courier Two will notify the Delivery Supervisor in the event that there are any changes to the pre-planned route due to traffic, an emergency, or any other event.
- When Courier One and Two are approximately five (5) minutes away from the delivery destination, Courier Two will telephone the registered qualifying patient or personal caregiver to inform them of the impending arrival and confirm the delivery appointment.
- Upon arrival, Courier Two will exit the vehicle and scan for safety issues at the delivery locus. Courier One will also scan for safety issues from within the delivery vehicle.
- Once Courier Two has verified the safety of the delivery locus, Courier Two will walk to the qualified patient or caregiver's door, knock on the door, and when it is answered, will display the Nature's Remedy ID badge in plain view for verification to the registered qualifying patient or personal caregiver.
- Courier Two will then verify the patient or caregiver's credentials, including personal identification prior to returning to the delivery vehicle and removing the order from the vehicle transport box.
- Following verification of the qualifying patient or caregiver's credentials, Courier Two will provide the qualifying patient or personal caregiver with a copy of the packaging invoice. The patient or caregiver will verify the accuracy of the delivery as described on the packaging invoice.
- After verification, Courier Two will return to the delivery vehicle and remove the qualifying patients or caregiver's order from the vehicle's transport box and place it into a locked case for transport from the vehicle to the qualifying patient or caregiver.

- Courier Two will then return to qualifying patient or caregiver with their order. The qualifying patient or caregiver will accept receipt of the order and pay Courier Two. Courier Two will place the payment into the locked case. The qualifying patient or caregiver will initial each line item on the invoice, then place his/her full signature at the bottom of the invoice to indicate receipt of the merchandise as documented on the packaging invoice. Courier Two will also be trained to answer any questions about the product, dosage, use, etc. that the qualifying patient or caregiver may have.
- Once the transaction is complete, Courier Two will return to the delivery vehicle and place the cash into the vehicle transport box. Courier Two will then notify the Delivery Supervisor that the delivery has been completed. The Couriers will then head directly back to the RMD.

Section 725.110(E)(12) – Requirement: Each vehicle used for transport of marijuana shall have a global positioning system monitoring device that is monitored by the RMD during transport.

Response: The delivery vehicle will have a GPS monitoring device. There will also be a GPS monitoring device inside the delivery vehicle's locked transport box. Additionally, the dispensary agents making the delivery will be required to carry smartphones or other devices that have GPS technology and serve as a secure form of communication with the necessary personnel at the RMD at all times.

The GPS technology will allow RMD personnel to supervise the delivery, track progress, and monitor traffic and routes. The GPS technology will also serve as a safety measure for Nature's Remedy's staff and as a deterrent to prevent dispensary agents from making any unpermitted stops/trips during deliveries.

INCIDENT REPORTING

Section 725.110(F)(1) – Requirement: A RMD shall immediately notify appropriate law enforcement authorities and the DPH within twenty-four (24) hours after discovering the following:

- a) Discrepancies identified during inventory, diversion, theft, loss, and any criminal action involving the RMD or a dispensary agent;
- b) Any suspicious act involving the sale of marijuana by any person;
- c) Unauthorized destruction of marijuana;
- d) Any loss or unauthorized alteration of records related to marijuana, registered qualifying patients, personal caregivers, or dispensary agents;
- e) An alarm activation or other event that requires response by public safety personnel;
- f) The failure of any security alarm system due to a loss of electrical power or mechanical malfunction that is expected to last longer than eight (8) hours; and
- g) Any other breach of security.

Response: Nature's Remedy will immediately notify appropriate law enforcement authorities and the DPH within twenty-four (24) hours after discovering incidents

involving material inventory discrepancies, compromises to the RMD's security equipment, threats and acts of violence and security-related incidents such as theft, loss, vandalism, malicious or unauthorized use of company equipment or facilities, and allegations of employee misconduct.

Section 725.110(F)(2) – Requirement: A RMD shall, within ten (10) calendar days, provide written notice to the DPH of any incident described in 105 CMR 725.110(F)(1), by submitting an incident report in the form and manner determined by the DPH, which details the circumstances of the event, any corrective actions taken, and confirmation that the appropriate law enforcement authorities were notified.

Response: Within ten (10) calendar days of an incident, as noted above, Nature's Remedy will submit an incident report detailing the circumstances of the event, any corrective actions taken, and confirmation that the appropriate law enforcement authorities were notified.

Section 725.110(F)(3) – Requirement: All documentation related to an incident that is reportable pursuant to 105 CMR 725.110(F)(1) shall be maintained by a RMD for no less than one (1) year and made available to the DPH and to law enforcement authorities acting within their lawful jurisdiction upon request.

Response: Nature's Remedy will maintain all documentation related to a reported incident for no less than one (1) year and will make this information available to the DPH and law enforcement authorities upon request.

SECURITY SYSTEM AUDIT

Section 725.110(G) – Requirement: A RMD must, on an annual basis, obtain at its own expense a security system audit by a vendor approved by the DPH. A report of such audit must be submitted, in a form and manner determined by the DPH, no later than thirty (30) calendar days after the audit is conducted. If the audit identifies concerns related to the RMD's security system, the RMD must also submit a plan to mitigate those concerns within ten (10) business days of submitting the audit.

Response: Nature's Remedy will undertake an annual security system audit using a DPH-approved vendor. The findings of this audit will be submitted to the DPH no later than thirty (30) calendar days after the audit is conducted. Nature's Remedy will also submit all necessary plans detailing how any findings will be mitigated within ten (10) business days of submitting the audit.