

MILLBURY PUBLIC ACCESS/CABLE TV ADVISORY COMMITTEE MINUTES
Municipal Office Building - Large Conference Room
Thursday February 21, 2013 – 7:15 p.m.

Present: Mary Krumsiek; Frank Irr; Paul DiCicco; Richard Carew; Jeff Dore; Robert Sullivan; Public Access Director Kevin Krassopoulos; Town Manager Bob Spain; Greg Garabedian-Charter VP and GM NE; Heidi Vandembrouck-Charter Public Relations and Communications Manager; Kevin Mailloux-Charter Director of Field Operations NE; Joseph Coggans; Anna Lewandowski

Absent: Roger Desrosiers; Lori Burrows-Associate Member

Chairman Krumsiek opened the meeting at 7:17 p.m.

Clerk Bob Sullivan read the Public Hearing Notice for the record and made a **Motion** to open the Public Hearing, seconded by Frank Irr. **Motion** carried unanimously.

Joseph Coggans stated that some seniors told him they are upset that they cannot get channel 3. Kevin Mailloux said that if you have a converter box channel 3 is now channel 790. Charter is doing an analog migration to digital technology. Those with basic hookup to TV (no box) will require a box and will be offered 2 boxes for 24 months with no fee, those on basic will get 2 boxes for 12 months with no fee, those currently with a digital box will get 1 additional box for 12 months with no fee. Mr. Coggans asked if there is anyone who subscribes to Charter who won't be able to get channel 3? Mr. Mailloux said no; television sets today are moving to all digital as well, and Charter TV 3 (which is the actual name of the program) is now on channel 790. Mr. Coggans asked what the charge will be after the free box for 2 years or 1 year expires? Ms. Vandembrouck replied it is \$5.99 per box per month plus your service.

Anna Lewandowski expressed that to her Channel 3 is Charter. She received the letter and is not interested in other channels. On February 20 and today (February 21) channel 3 is black. If she is not getting coverage (on channel 3) from Charter she will look for other options. Also, the program guide channel is cancelled. Mr. Garabedian stated that 90% of customers in Millbury have a digital box.

Mr. Dore asked about the municipal buildings – Fire Stations, Schools, Library, etc – what good is the service to municipal buildings if we can't use it.

Any working TV will work with a converter box. Cannot just plug in box; you have to call in or have a technician come to the house for \$29.00.

Ms. Krumsiek asked about freezing and tiling. Mr. Garabedian stated that Charter had 46 calls in 6 months for tiling and freezing; that is not a lot, but not all customers report concerns with tiling and freezing. In the past, static or fuzzy pictures were caused by technological problems.

Town Manager Spain said our cameras are due to be replaced and we spoke about HD cameras; when will we have HD Public Access? Mr. Garabedian said he is not prepared to answer that, but, PAC will have to go to digital then it won't be on the basic tier.

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Motion made by Frank Irr, seconded by Paul DiCicco to close the Public Hearing.
Motion carried unanimously.

Heidi reviewed the Millbury coverage for the past 6 months, and the 3 representatives left at 8:08 p.m. Meeting went into recess from 8:08 p.m. to 8:12 p.m.

DIRECTORS REPORT

Playback system (Charter channel 13 and Verizon channel 28) was sent out for repair, and we were without local access for a week. Chairman Krumsiek asked if we should have a backup. Discussion ensued regarding keeping this basic unit as a backup.

Motion made by Frank Irr, seconded by Bob Sullivan to have Kevin look into the cost of a new system for the next meeting. **Motion** carried unanimously.

PREVIOUS MINUTES

Motion made by Paul DiCicco, seconded by Frank Irr to approve the meeting minutes of January 17, 2013. **Motion** carried unanimously.

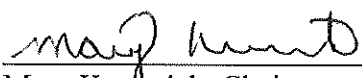
NEXT MEETING is March 21 at 7:15 p.m. in the Studio at 12 Martin Street.

ADJOURNMENT

Motion made by Bob Sullivan, seconded by Rich Carew to adjourn the meeting at 8:25 p.m. **Motion** carried unanimously.


Respectfully submitted,

Joyce Sampson, Secretary




Mary Krumsiek, Chairman

Frank Irr, Vice Chairman,

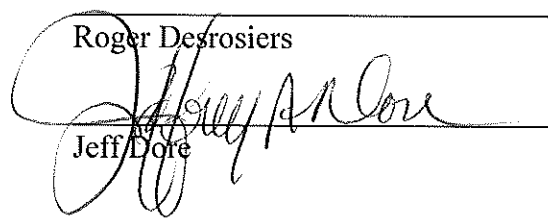


Robert Sullivan, Clerk



Richard Carew

Paul DiCicco

Roger Desrosiers


Jeff Dore