

**Attendees:** Casey Gordon, E911  
Tim Scott, Bureau of Emergency Communication  
Peter Rowell, Code Enforcement  
Mike Hoisington, Fire  
Nancy Comai, Town Councilor

**Date:** May 31, 2011

**Subject:** Renumbering of Coaker Avenue

Potential renumbering of Coaker.

Introduction of staff and E911 personnel

Tim Scott: This started with National numbering standards and has been expanded since 1994 to reasonably come up with a numbering system with the least confusion. We work with towns and cities to minimize confusion.

In several towns, adding an "A" or fractions to an existing number causes confusion with emergency personnel. This is accredited by NINA and is a State Organization.

P. Rowell: We are here as a result of a new subdivision on the corner of Alice and Coaker Avenue. Originally, 21 Coaker had 250 feet of frontage when it was purchased for a two lot subdivision. Then 20 feet was purchased from an abutter to allow for a 3 lot subdivision. The Planning Board reviewed the plans and granted the subdivision. No variances were granted on those lots. The Planning Board and Mr. Kenney were well within their rights to apply and grant that project. Driveways were located at the proper site distance. The drainage issue was reviewed by the Planning Board and they have regulations that deal with lots and drainage. The Zoning Ordinances are the people's regulations which regulate use, lot size and frontage. Mr. Kenney got all necessary approvals and we realized there would be a numbering issue.

Residents raised objections to waivers granted by the Planning Board and stated there are now drainage issues on the site. They feel the drainage problems have not been addressed on this site.

P. Rowell: The Planning Board approved the development. The waivers were granted by the Planning Board. The Council directed a meeting with the residents.

Resident: This guy has been approved for 3 lots. My lot is 3 lots and I was told I cannot divide my lot.

P. Rowell: We are talking about E911 issue. Can we agree there were 3 lots approved by the Planning Board? We came up with 3 or 4 options for renumbering given #21 existed:

- I. No changes to existing numbers, 2 lots will be #21 and #23 Coaker and the corner lot #15 Alice
- II. Use Alpha numeric, New lots #21, #23, and #23A Coaker
- III. Change #17 Coaker to #13 Coaker; Change #19 to #15 Coaker and number the new lots on Coaker #17, #19, and #21.

Tim Scott, BEM: We see enough problems with numbering. We do not mandate, we recommend and I know these guidelines do save lives and reduce confusion.

Nancy Comai, Councilor: This isn't to say that they won't decide to renumber down the road. Even if we go to an Alice Ave address, there is no guarantee they won't change the addresses in the future.

Resident: This has nothing to do with the E911 issue; it is to simply accommodate the three new houses.

N. Comai: I was asked by the Council Chair to look into this issue and I have an interpretation from legal that it is a balancing on the part of the town. Option Alice Ave which disrupts the fewest people.

Resident: We do not need to accommodate the new development. We were there first; we do not need to accommodate anyone.

T. Scott: I think the Alice Avenue option is as bad as the A, B, and C option.

N. Comai: The Chief stated he would like to adhere to the 911 recommendation but would go along with the Council's decision.

Resident: If we only renumber a few tonight, is it true that we might have to renumber the whole street in the future?

Resident: The problem is between Alice and Hale. I have three building lots and I can't do that but this developer was able to slide it through. The developer should pay each person \$1000 to address the problems with the street changes.

P. Rowell: We, the staff will live with whatever recommendation they make. We were asked to research and make a recommendation and we recommend renumbering everything.

Resident: In order to be compliant, we should renumber the whole street and the contractor should pay for that.

N. Comai: Don't layer the issue by adding the contractor's responsibility to the renumbering.

Resident: I hear the residents of Coaker saying this is a hassle. There is a cost to the town, and there is something we can do to ease the pain of the residents.

N. Comai: The numbering could happen sometime in our lifetime. The contractor paying is another issue.

P. Rowell: It is difficult to get the developer to pay. We know this is a difficult change. This issue raised a town wide problem which needs to be discussed with the Council. The Council will need to decide on these difficult issues.

Resident: How quickly do these changes take?

Tim Scott: In 1994 there was a remapping effort in the state. It was off those initial meetings that towns looked at E911 and made some changes. The Bureau at the time was only 6 people. There were no addressing guides at that time. We have had the workforce for the past 10 years.

M. Hoisington: We are looking to change Brace to Coaker.

Resident: I have a problem with that because that will create more traffic with cut-through traffic.

P. Rowell: If there was an issue with the renumbering why was a permit issued without a number. The director of DPW did not want another driveway on Alice because of traffic so the PB went with the driveway on Coaker.

Resident: It shouldn't matter where the driveway is.

M. Hoisington: I'm not concerned with Hooksett staff; they are well versed in the town. Manchester is our backup and if Manchester has to answer a call, I'm concerned with them finding the address. The other day we had 4 multiple calls.

Nancy Comai: At the next Council meeting, I will present the 3 options.

Resident Howard: We should just resolve this tonight and make the decision. We should tell you what we want and we want the least disruptive to us.

T. Scott: We have done a lot of these and 5 roads is the most we can do without getting bogged down with paperwork. Many towns went through and changed addresses based on the Feds pushing E911. I think that's what Hooksett did in the 90's. The list is done and we are waiting for the town to work through the road names first.

Resident: If Coaker Ave. isn't on the initial list, why is it being addressed now?

T. Scott: This came to light in order to correctly address these three (3) houses. I think it is both. Our standards do not force anyone to follow them.

Resident: We live on Coaker; we make the decision. We tell you what to do!

P. Rowell: The residents have recommended putting a number on Alice and giving the two (2) available numbers to Coaker. The staff recommendation will remain renumber the entire street. The Council will vote and we will adhere to their decision.

Resident: I think if the goal is to not impact the residents, the A, B, C option should be considered as well.

T. Scott: E911 matters because it is the safest way to number a town.

Resident: When I went to the initial meeting, the issue was the cost to us. If we give one option, the Council could say, great but we will go with the address change. I don't mind changing my address but I don't want to pay for it.

P. Rowell: The Post Office will forward first class mail for one (1) year free. Most of the mail has an address change location. We notify the pertinent people including post office, and telephone. The checks which are an issue can be relabelled. There are many ways of handling it.

Resident: You stated your recommendation is to renumber the whole street. Does that include Brace?

P. Rowell: I look at the entire street and Brace Avenue which ties into Coaker should be renamed. There is one Brace Avenue address. We recommend eliminating Brace and making it all Coaker.

Resident: I have a big safety concern with getting rid of Brace and making it one street. If that is part of the recommendation, I request you don't include Brace.