

Information Systems Administration

Jennifer Phinney, *Director of Information Systems*

Mike McDade, *Cable TV Station Manager/Web Assistant*

Department Operations:

- Provide full-time computer support to the town's 155 users, 9 remote sites and 18 network servers.
- Support Yarmouth Fire and Police Users and North Yarmouth Fire with IMC and connectivity.
- Facilitate all computer system software and hardware changes and additions.
- Administer the town's phone systems.
- Administer the town's security system.
- Develop, maintain and oversee the Town's web page.
- Administer the town's GIS system, including coordinating updates to the ArcImgs website, coverages, and software.
- IT & Cable TV Administration

Current Projects:

- Website
 - Oversee and Implement Website Redesign
 - Work with Citizen and Staff Committees on Redesign
 - Continuously maintain Town Website
- Misc. Projects
 - Disaster Recovery
 - Replace several servers, switches and firewall
 - Upgrade Security System
 - Continually update Munis and IMC Software Applications
 - Upgrade ESRI Software to 10.1 for VUEWorks Update
- Cable TV
 - Updating Software & Hardware on video editing system
 - Broadcast & Stream 6 to 7 meetings a month
 - Video Productions for Departments
 - Index and post meetings online