

# Town of Falmouth Community Center Feasibility Study Possible Scope of Services

### **Project Overview:**

- \* Project review and update
- \* Identify constraints and parameters
  - Market
  - Site/location
  - Mission and goals
- \* Meet with project team
  - Project partners

### **Market Analysis:**

- \* Service area identification
- \* Demographic characteristics/community profile
  - Population/age range/income
  - Businesses/schools
  - Trends
- \* Review of existing town facilities/programs/services
  - Master plan/existing studies
  - Organizational structure/wage scales
  - Department policies and procedures
  - Existing aquatic/recreation program statistics
  - Demand for programs/services and facilities
- \* Competitive market analysis
  - Alternative recreation/aquatic service providers
  - Facilities and services offered
  - Admission rates/attendance numbers
- \* Comparison with national, regional and local participation statistics/trends
  - NSGA/NEA standards
  - Potential participation levels

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**PROJECT PROPOSA** *Falmouth Community Center* 



# **Partnership Assessment:**

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Falmouth Community Center

- \* Review of partnership direction for the town and OceanView
- \* Determination of realistic partnering opportunities
  - Cost/Benefit analysis
- \* Project impacts
  - Community center components
  - Site development and interaction
  - Capital funding
  - Operations

# Citizen Participation Plan: (options)

- \* Review existing research
- \* Random statistically valid survey of potential users (300 responses)
  - Determine desired data needs
  - Identify sample parameters and audience
  - Develop phone/mail survey instrument and questions
  - Evaluate and interpret survey results
  - Benchmarking with results from similar communities
- \* Conduct community meetings (2)
  - Determine community satisfaction with current recreation facilities
  - Identify priorities for future recreation services and facilities
  - Assess willingness to pay
- \* Conduct stakeholder interviews (10 max)
  - Identify key community leaders and project influence individuals
  - Conduct interviews to gain responses from these individuals/groups
- \* Conduct focus group sessions (8 max)
  - Identify key demographic and/or interest groups
  - Conduct interviews to gain responses from these individuals/groups
- \* Compile and interpret all information received

### **Community Center Component Assessment:**

\* Project component recommendation/prioritization

- Validate or adjust any existing facility program
- Determine sizing and space allocation requirements
- Component relationships and interaction
- \* Development of program statement consensus

**Conceptual Layout Review:** (plan developed by an architect) \* Site plan

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- \* Spatial relationship of components
- \* Phasing plan
- \* Conceptual design plans/perspectives

#### **Operations Analysis:**

PROJECT PROPOSA

Falmouth Community Center

- \* Attendance estimates
  - Daily
  - Annually
- \* Fee structure
  - Drop-in
  - Multiple admissions/annual passes
  - Family, corporate, group
  - Rentals
- \* Sources of income
  - Identification and verification of revenue sources
- \* Operating cost projections
  - Develop a line item budget
  - Personnel by position
  - Contractual services
  - Commodities
  - Capital replacement
- \* Revenue generation projections
  - Develop a line item accounting
  - Admissions
  - Annual/multiple admissions
  - Programs and services
  - Rentals
  - Other revenue sources
- \* Revenue/expenditure comparisons
  - Cost recovery level
- \* Project recommendations/profitability of components
  - Marketing strategy
  - Program/service considerations

### **Final Report:**

- \* Written final report
- \* Presentation of report

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#### **Cost Estimate Summary**

**PROJECT PROPOSAL** Falmouth Community Center

1. Project Overview		\$500
2. Market Analysis		\$4,000
3. Partnership Assessment		\$3,000
<ul> <li>4. Citizen Participation (Options) <ul> <li>A. Survey</li> <li>Written/Phone (300)</li> </ul> </li> <li>B. Community Meetings (2 @ \$1,000)</li> <li>C. Stakeholder Interviews (10) (\$200 per interview)</li> <li>D. Focus Group Sessions (8) (\$200 per session)</li> </ul>	\$10,000 \$2,000 \$2,000 \$1,600	
5. Community Center Component Assessment	\$1,500	
6. Conceptual Layout Review		\$2,000
7. Operations Analysis		\$8,000
8. Final Report		\$2,000
Total (Minus citizen participation)		\$19,500

Reimbursables: Direct costs plus 10%. It is estimated that this scope of work could require 3 trips to Falmouth @ \$1,600 per trip

**Total Project Estimate:** 

\$24,300

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