

<u>Falmouth Fire-EMS Department</u> Headquarters: Central Fire Station 8 Bucknam Road

Fulltime Staff:

Howard Rice, Jr., Fire-EMS Chief / EMA Director Doug Patey, Assistant Chief / Paramedic Denise Gibson, Office Administrator / FF / EMT-Intermediate

Mission Statement:

We will focus our collective efforts toward protecting the people, property, and the environment on behalf of any that call on us. With a standard of care that integrates community awareness and a rapid response to those in need, we will prepare to continuously offer the utmost quality in Fire & Emergency services. May our community of residents and visitors regard us as a constant and reliable source of assistance, and may we strive to safely exceed the expectations of those we serve.

Operations:

Falmouth Fire-EMS responds to over 1600 emergencies each year. We are a combination Fire-EMS department made up of three fulltime staff, one hundred on-call firefighters and EMTs, and sixteen part-time firefighter / paramedics.

During the daytime hours we are staffed with the Fire Chief, Assistant Chief, and the Office Administrator who is also a Firefighter/EMT-I. In addition, the department employs a per diem Firefighter / Paramedic who staffs an ambulance at Central Fire Station seven days a week 24 hours a day. We rely heavily on our dedicated staff of oncall firefighters and EMT's to respond to emergencies and staff our apparatus 24 hours a day, 7 days a week. Two on-call Deputy Chiefs provide leadership and assist the fulltime staff with administrative support.

Falmouth Fire-EMS provides emergency service from three stations. Each station is commanded by a Captain, and each apparatus has an assigned Lieutenant and a crew. Our EMS Division is fully integrated into the three stations. Our three ambulances combine to run over 1,000 medical calls each year.

FY2012 Proposed Projects

- Work with Assistant Town Manager to develop formal new employee hiring process.
- Create 5-member interview team and conduct training on interviewing techniques.
- Produce department brochure containing new mission statement.
- Complete Nationally certified Fire Officer I and II program for officers.
- Collaborate with neighboring fire and EMS departments to provide regional training.
- Publish updated Standard Operating Guidelines (SOG's).
- Train on and put into service a new Engine at Central Station.
- Implement Fire-EMS IMC reporting software to perform monthly payroll.
- Implement IMC software to complete incident reports online at all three fire stations.
- Partner with 5 Residents at Maine Medical Center who provide monthly training and evaluate patient care to ensure quality EMS is delivered to patients in Falmouth.
- Develop procedures and conduct drill for opening an EOC at Police Station.
- Conduct advanced NIMS training for Town of Falmouth Supervisors.