Enfield Board of Selectmen Whitney Hall Enfield, New Hampshire

MINUTES of July 1, 2013

Board of Selectmen: John W. Kluge, Chairman; Fred Cummings; Donald J. Crate, Sr.

Administrative Staff: Steven Schneider, Town Manager; Jim Taylor, Director of Public Works

Others: Dan Kiley, Mike Sampson, Canaan Town Administrator,

BUSINESS MEETING

I. CALL TO ORDER

Mr. Kluge called the meeting to order at 6:00 PM.

II. APPROVAL OF MINUTES

Mr. Cummings moved to approve the minutes of June 3rd, 2013 as printed, Mr. Crate seconded, vote unanimous in favor of the motion.

III. COMMUNICATIONS

Shoreland Permit Application – Sanders, 496 Shaker Blvd. This project involves patio renovations/addition, the rehabilitation of stone wall and the replacement of stairs.

Wetlands Permit Application. The Town has applied for this permit to repair a sagging sewer line.

Comcast correspondence. Comcast has indicated that they will be changing channel packages.

Roads Scholar Program – Town Employees Norman Ruel and Don Lashua have achieved Roads Scholar Level Two.

IV. BOARD REPORTS

Enfield Village Association (EVA):

Kluge reported that EVA has received a grant from the Bryne Foundation to help with the rehabilitation of the Greely House.

V. TOWN MANAGER'S REPORT

VI. PUBLIC COMMENTS

Dan Kiley – Mr. Kiley informed the Board that the Mascoma School Board will be obtaining an appraisal for the land they own that is located behind the SAU office. The majority of that land is located in Canaan. Would it be possible to extend Enfield water/sewer lines to the Canaan portion of that land? The Town would need to check with the City of Lebanon to review any possible extension into Canaan and potential users.

The question was also raised about any potential boat parades. Inquiries should be forwarded to the various lake associations.

VII. BUSINESS

Mike Sampson – Canaan Town Administrator:

Mr. Sampson made a detailed presentation that centered on Health Care. (the handout distributed by Mr. Sampson is included) The Town of Canaan Selectboard asked Mr. Sampson what could be done to address health care costs not only for the Town of Canaan organization, but also the community as well. Mr. Sampson was instrumental in establishing a community healthcare clinic in Plainfield Vt. That particular center serves six Vt. Towns, and has been in existence since 1975. Mr. Sampson has been focusing on what we can control locally; prescriptions, primary care, and insurance administration. If we can somehow combine our communities purchasing power the costs for prescriptions should be lower, as well as forming a larger pool to spread risk. Mr. Sampson's goal is to achieve 26% overall savings in what we currently spend on healthcare. He asked the Enfield Selectboard to assist engaging Enfield residents to be a part of the conversation to address rising health care costs. There will be a meeting in August that will describe in detail how the citizens of the five towns in the Mascoma Valley School District can work to achieve some stability with regard to health care costs.

Nick Loupis – Lake Street Sewer Extension:

Mr. Loupis approached the Town inquiring if the Town would be interested in extending the sewer lines on Lake St. Specifically Mr. Loupis would be willing to extend the lines at his own expense, if the Town would waive the connection fees. The Board was comfortable with that arrangement as long as the lines were built to Town specifications.

Curbside Trash/Recycling:

Mr. Schneider described a meeting that he and Mr. Taylor had with representatives from Casella, the solid waste contractor. Casella is planning on starting the new curbside program the week of August 5th. Residents will be receiving two mailings, one from the Town that generally explains the program and one from Casella that will provide in detail what can be recycled, where to place the new bins, when the pick-up day will be, and when the new bins will be delivered. The new zero-sort recycling program will accept all plastics, #1 - #7, metals, paper, cardboard, and glass.

Affordable Health Care Act:

Mr. Schneider described a meeting he attended recently with other NH municipal officials that addressed implementing the Affordable Health Care Act. The Town as an organization will need to comply with the new Act. (attached is the handout from that presentation) The Town is not considered a large employer, one that has more than 50 full-time employees and as such that

releases us from a few components of the Act. The Town currently complies with the employee notification and the affordability requirements. The biggest hurdle for the Town will be in 2018 when the 40% excise tax on high cost health plans goes into effect. The Act sets a dollar threshold in 2018 for both single and family plans that will difficult to be under. If we use a conservative medical inflation rate of 7% for the next 5 years, the plans we offer will be well over the threshold and will subject our employees to a tax of approximately \$80 per month. Without serious cost reform, the only ways we can achieve any cost savings with our plans is reduce benefits and to raise the deductible levels, which makes it difficult to keep our plans affordable. There are several years before that part of the Act takes effect and we do expect there to be some change to the threshold levels.

Vacation Policy:

Mr. Schneider presented an update to the Enfield Personnel Policy regarding vacation leave. The new vacation leave policy will grant employees 80 hours of vacation leave after one year of employment. The previous policy granted 40 hours after one year and 80 hours after two years. Everything else regarding the vacation policy remained the same. The Board was supportive of the change to the vacation leave policy.

Sewer Waiver Request: Colman

Mrs. Colman on US Rt. 4 has requested a waiver from connecting to the sewer system. The Board would like it confirmed that Mrs. Colman has a State approved septic system. Mr. Crate felt that they could grant the waiver just for her, and when the property was sold, the new owner would need to connect. Any document that was produced that outlined this allowance should be recorded at the Grafton County Register of Deeds. The Board will review this at the next meeting in August.

Community Building Schedule:

Mr. Schneider presented a Community Building Schedule Policy. The policy would give existing users the ability to schedule their event up to a year in advance and opened up scheduling in October. The Board felt that Enfield Town Departments and Enfield based community groups should have the ability to schedule events up to one year in advance and have the first opportunity to schedule their time. All other groups will be allowed to schedule their events only one month in advance. One-time events such as a wedding reception of baby shower may schedule more than a year in advance.

Jones Hill Road: Construction

Mr. Taylor shared with the Board that work on Jones Hill Road will begin on July 8th. The contractor will start by grinding up existing pavement and sub-base. An emulsified layer will then be laid out and cured for a week. The final phase will be two separate layers of pavement. If the weather cooperates the project should take one month to complete.

Administrative Items: 2nd Quarter Water/Sewer Billing

Mr. Taylor informed the Board that 2^{nd} quarter billing would be sent out soon. The Board discussed the billing and was in agreement with Mr. Taylors's request.

Other Business:

Mr. Cummings asked that the hydrant near Barely Used Books be mowed clear. He also asked about the heating/cooling system upgrade at the Community Building. Mr. Taylor replied that an energy consultant will be hired to determine if an improvement may be made to the existing system rather than replacing the entire system. Mr. Cummings wanted to know the status of the Community Building floor resurfacing. Mr. Taylor responded that we will need at least 10 days to do the work and we are looking at the building schedule to find an appropriate time. Mr. Cummings wanted to know when the Town will go out to bid for the smaller pavement projects and Mr. Taylor felt that it would be a late Fall timetable. Mr. Cummings wanted to know where we were with the Transfer Station Storage Shed, and Mr. Schneider replied that we would like to wait for a while to determine the impact of the new curbside recycling program on the transfer station. Mr. Crate wanted to know if we had ordered the lights on the Shaker Bridge. Mr. Schneider confirmed that we will be ordering three lights, one placed closer to Rt. 4A, and the other two placed on the causeway headed toward Enfield Village. All of the wiring for the lights has been completed so this should be an easier installation than last time. Mr. Crate wanted to know if the paving of the small section on Baltic St. had been scheduled. Mr. Taylor asked if Mr. Crate would be willing to mark the area he thought should be paved. Mr. Crate was agreeable and will mark the area.

Mr. Schneider asked that the Board inform payroll that his raise should be issued. The Board agreed to do that.

Adjourn:

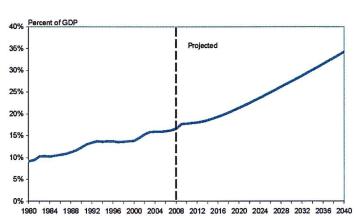
The meeting adjourned at 8:20pm.

John W. Kluge, Chairman

B. Fred Cummings

Donald J. Crate, Sr. Enfield Board of Selectmen Health Insurance & Health Costs box much? Who pays? Who uses it? How can we... towns, employers & patients ... control costs?

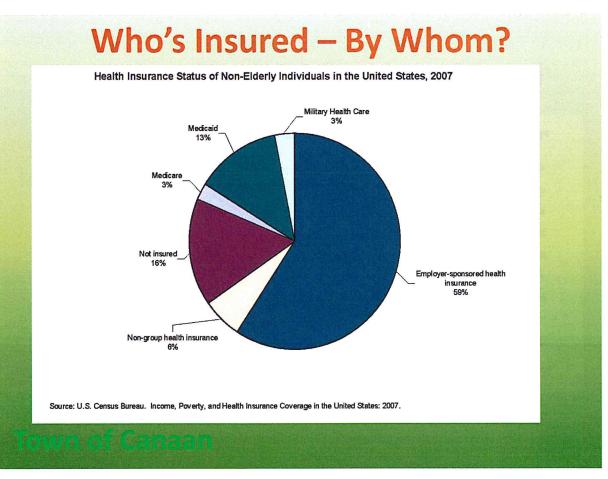
Health as % of GDP – The Future



Source: CEA calculations.

Figure 1: National Health Expenditures as a Share of GDP, 1980-2040

Dartmouth Institute estimates that health care costs in the Upper Valley will equal 25% of all expense in 2017 Population that is Insured Percent of population that is insured 84% Who pays? Employers 59% Government 28% Individual 9%



Smaller employers are dropping health coverage

In the United States, almost 96% of firms with 50 or more employees offer health insurance as compared with 43% of firms that have fewer than 50 workers. Among small firms, the percentage offering health insurance peaked in 2001 and has been gradually declining since then.

Assuming that real growth in the cost of employer-sponsored insurance premiums does not slow from current rates, the Council of Economic Advisors project that less than 20 percent of small employers will offer coverage by 2040.

iown of Canaan

How have Deductibles Changed?

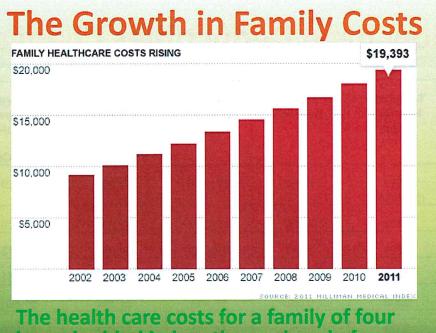
Total Plan Premium Costs	Percentage Increase	Average Cost per Employee	Average Employee Premium	Average Employee Out-of-			
			Contribution	Pocket Cost			
2013 (projected)	6.3%	\$11,188	\$2,385	\$2,429			
2012	4.9%	\$10,522	\$2,204	\$2,200			
2011	8.5%	\$10,034	\$2,090	\$2,072			
2010	6.2%	\$9,246	\$1,927	\$1,761			
2009	5.0%	\$8,703	\$1,797	\$1, <mark>5</mark> 80			
2008	5.3%	\$8,290	\$1,691	\$1,508			
2007	5.3%	\$7,874	\$1,567	\$1,364			

Source: Aon Hewitt Health Value Initiative database of large U.S. employers' health care costs.

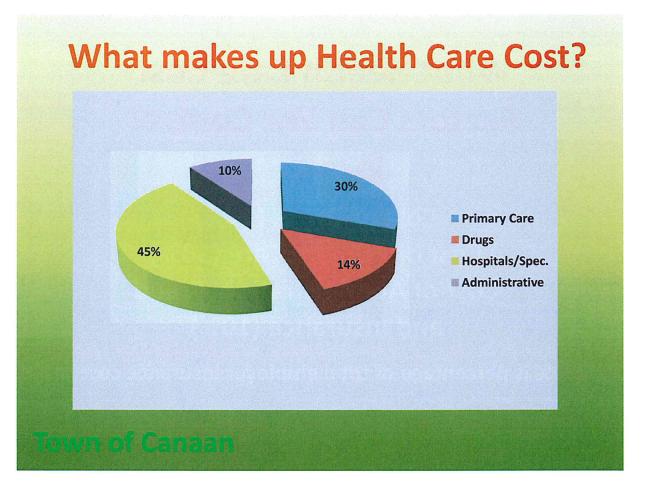
Growth Rates Over 10 Years 2002 – 2012 Inflation increased 26%

Drug Price Growth – 89% Hospitalization – 67% Physicians – 66%

Insurance premium growth rate during same period was 113%



have doubled in less than a decade from 9,235 in 2002 to over \$19,000 in 2011 and \$23,000 in 2013.



We Don't Manage Health Care Costs -Employers Shift Costs to Others

- We look for competition between insurance pools making the insurance companies provide a leaner service
- We restrict the people we cover and reduce the pool whenever our costs get excessive – shifting the costs of care to our employees
- We make the employees pay a larger part of the premium cost again shifting the cost to the employee
- We increase deductibles and co-pays again shifting the cost
- We DO NOT manage actual health care costs

What Health Care Cost Factors Can We Control locally?

Cost of Drugs (14%) Cost of Primary Care (30%) Cost of Administration, Fraud and Insurance (10%)

% is percentage of total employer insurance cost

How do we control pharmaceutical cost?

Purchasing drugs at the lowest brokerage level, we can save 75-90% of the cost.

Typically, we pay an average of \$800 per patient for drug coverage per year.

The potential savings would be at least \$600 per patient per year

How can we control primary care physician cost?

Create comprehensive, quality primary care centers that are cost effective and make incentives for people to use them – ownership, lower costs, convenience & quality

Potential Savings - Half of Primary Care – about \$1,500 per patient per year

How can we control insurance cost?

Spread risk over a longer period – 3-5 years and bigger community pool.

Keep savings

Local management of fraud

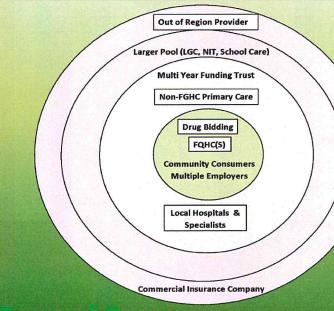
Voluntary tort limitation on non-intentional negligence

Offer our efforts to reduce costs through consumer participation/responsibility creating consumer based management of costs and better utilization

Pay for quality of Care, not number of visits or procedures



How do we make it work? Create a Health Partnership Leverage our Premiums



Pink is paid & managed through a traditional insurance company.

Green is paid through a traditional insurance company but is consumer managed with reduced primary care and drug costs and savings held by rate payers

Who Do We Need To Work With?

Employees/Patients Premium Payers Employee Unions Employers Local Primary Care Providers Local Hospitals Specialists Local Non-Profits Insurance Pools Insurance Companies State & Federal Governments

What our Long Term Goals should be ...

Quality Long term cost stability Cost containment & full utilization, coordination and collaboration role with providers Cost increases at rates no more than Inflation or 2x Inflation Multiple plan levels for co-pay & deductibles Consumer responsibility Consumer choice and obligation for higher cost primary care alternatives Competitive customer service Reduced defensive medicine costs Lower malpractice insurance costs

Success So Far

•25 Towns and Schools have joined by indicating a willingness to explore this option

•Alice Peck Day's Board and Management embraced the concept in June 0f 2012

•ReThink Health, an effort of 75 medical professional including DH and APD management as well as independent doctors, most regional non-profits, public and private employers insuring 10,000 UV employees, finance people, HR people and entrepreneurs pledged to work together in April of 2013 to make the system better – quality, cost containment, & access

•We started a Mascoma discussion to improve our communities in May of 2013

Examples of Community Based Primary Care that offers quality and is accountable, convenient and affordable

The Health Center – Plainfield, VT Ammonoosuc Community Health Services Mid-State Health Center

The Health Center - Plainfield, VT

6 Rural Vermont Towns - Community Board Comprehensive Community Health Includes all income levels – sliding payment scale – Medicare & Medicaid

Quality Service Created in 1975

14,000 registered Patients & 9,000 Patients Using Annually





Medical Primary Health Care

Four Physicians and four Physician Assistants provide a full range of primary health care services including:

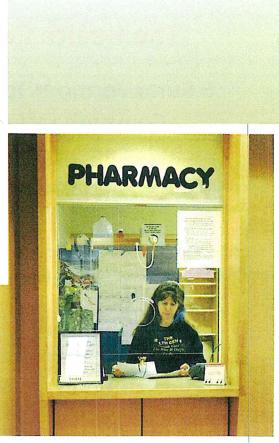
- 🍲 Family Medicine
- 🌵 Internal Medicine
- 🂠 Immunizations
- 💠 Gynecology
- 🂠 Preventive Health Care
- Pediatric and Newborn Care*
- Specialist Referrals
- 🎂 In Hospital Admissions and Care
- 🍄 Nursing Home Care

* We do not provide pre-natal care. We diagnose pregnancy and make referrals to area obstetrical practices.

Community Health Pharmacy

The Community Health Pharmacy is a mail order retail pharmacy operated exclusively for Health Center patients. An automated dispensing unit is located in our Center to supply patients, at the time of their visit, with prescription medications for short term acute illnesses and with starter packages of longer term medications.

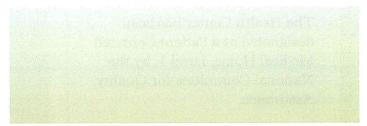


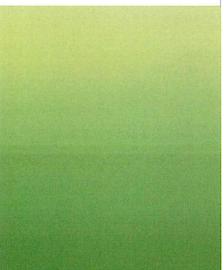


Lab/Testing Services

A CLIA certified Category 1, COLA accredited medical laboratory is located at The Health Center, which can process many laboratory tests on site.







Oral Health Care

Our staff of 3 dentists and 5 dental hygienists provide a wide range of primary general dental services for all ages including

- Hygiene (cleanings)
- 🍄 Sealants
- 🌵 Reconstructive dental care
- 🍨 Root canals
- 💠 Crowns
- 🌵 Surgical Extractions
- 🌵 Bridges and Dentures

Community Outreach

Two Social Workers assist our patients with applications for benefits such as VHAP, Catamount Insurance, and Medicaid; referrals to programs to help meet food, heating and housing needs; workshops, classes, and discussion groups: Healthier Living, Smoking Cessation, Nurturing Parenting, Cooking and Nutrition, and other classes scheduled by The Health Center.

They also help to coordinate Community Health Team services through the Vermont Chronic Care Initiative (formerly called the Blueprint for Health) and gather data for statewide health registries and programs.

Physical Therapy

Essential Physical Therapy is located on the lower level of The Health Center. Referrals for physical therapy are made by Health Center staff.

Nutrition

Our registered dietitian and Certified Diabetes Educator provides our patients with instruction for the dietary management of

- Hypertension
- 🍄 Diabetes
- 🍄 Elevated Cholesterol
- 🌵 Weight Control

The Health Center has been designated as a Patient Centered Medical Home, Level 1, by the National Committee for Quality Assurance.

A Patient Centered Medical Home provides health care that helps to form partnerships between patients their health care providers, and, when appropriate, the patient's family. Using established protocols of care, we model and measure health outcomes. The Health Center's team of providers and staff work with a community care team who assist patients with services that cannot be met by The Health Center staff. This designation further enhances the collaboration and teamwork that The Health Center has always strived to provide.

Certified Patient Centered Medical Home

2013 BUDGET

and the second se			
REVENUE			
Misc . Revenue \$ 31	and the second		when we retain make it. I have
Patient Fees \$7,19		FQHC \$	722,310 - Private \$6,471,9
Total Revenue \$7,50	5,364		
EXPENSES			
Personnel			
			Full time staff Equivalen
			70
			Patients – 14,000
	\$ 247,0		Patients Using – 8,947
Repairs			Visits 34,176
Interest	\$ 189,5		3.82 visits per user
Buildings & Grounds	\$ 64,0		Cost per Patient - \$801.9
Utilities	\$ 47,0		INCLUDES DENTAL
Fees / Licenses	\$ 49,8		
Malpractice & Prop. Insu			Add \$200 for drugs
Continuing Education	\$ 40,9		Total \$1,001.95
Depreciation	\$ 329,8		
Outreach	\$ 19,7		
Misc.	<u>\$ 40,2</u>	<u>50</u>	
Total Expense	\$7,505,3	64	

Summary - Cost Per Patient

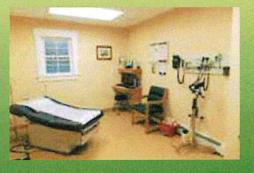
2013 Costs – Per Patient 14,000 patients – 9,000 typically using the clinic	\$801.95									
(Facility and Equipment cost included \$3,000,000)										
INCLUDES DENTAL	\$0									
Drugs would add	\$200									
Total	\$1,001.95									
TYPICALLY, <u>WE SPEND ABOUT \$2,800 PER YEAR ON</u> INSURANCE PREMIUMS FOR PRIMARY CARE AND DRUGS – POSSIBLE <u>SAVINGS OF \$1,800 PER PERSON PER YEAR</u>										



Ammonoosuc Community Health Services

CHS - Littleton (Main/Admin. Offices)

ACHS - Warren ACHS - Whitefield ACHS - Woodsville



Services

Comprehensive Primary Preventive Medical Care - Wellness Screening, Pediatrics, Chronic Disease Management, Geriatrics, Acute Illness Care, Nutrition

Prenatal Care - Childbirth Education, Nurse/Midwife Service and Newborn
Care

- Family Planning Birth Control, STD and HIV Testing and Counseling
- Breast & Cervical Cancer Screening Program
- Behavioral Health Counseling
- Partners in Health Support for Families with Children with Chronic Health
 Conditions
- Oral Health Referrals and Voucher Program
- Pharmacy Services In-house Pharmacy, Medication Management , Low-
- Cost Drug Program
- . Financial Services Sliding Fee Scale for eligible patients

Staffing



ACHS-WARREN Route 25, Main Street 603.764.5704

- 9 Family Practice Physicians,
- 1 Pediatrician,

5 Advanced Practice Registered Nurses and 2 Physician Assistants.

2 of our Family Practice Physicians also practice obstetrics at Cottage Hospital.

We also contract with 2 Ob/Gyn Physicians in Littleton

1 NH Licensed Social Worker, a Clinical Psychologist and a

Psychiatric Nurse Practitioner

We also employ Registered and Licensed Practical Nurses, Social Workers, Patient Navigators, and other support staff.

FY2011-2012 Statistics

Number of Unduplicated Medical Clients Served – 8,566

Number of Medical Visits – 32,008

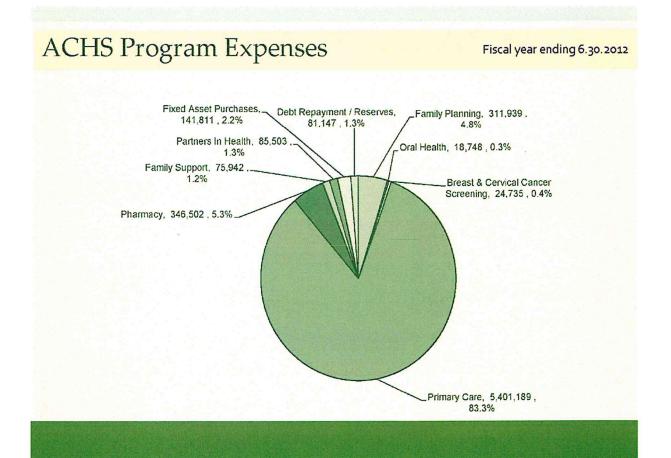
Client/Payor Mix: 15.4 % Medicaid, 19.1% Medicare, 17.7%

Uninsured, 46.5% Insured

Value of free medications provided to our patients \$909,786

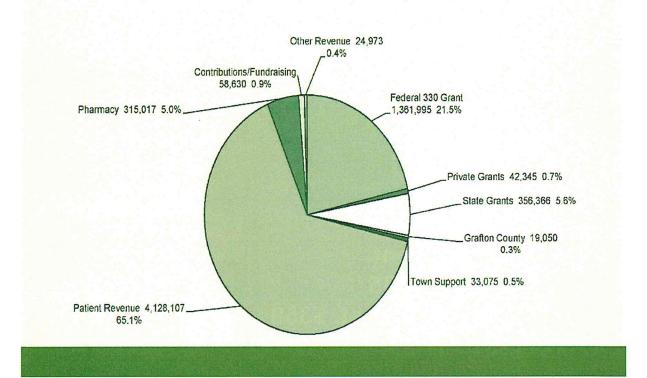
 Value of discounted health care services provided to our patients – \$643,309 - (Sliding Fee Scale) Cost per Patient Served - \$757.35 Dental & Drugs est. \$350 Total \$1,107.35





ACHS Sources of Revenue

Fiscal year ending 6.30.2012



Mid-State Health Center



Mid-State employs a staff of more than 85 health care professionals delivering health care services to more than 10,000 patients annually in our Plymouth and Bristol offices.

With a team approach to health care, we create a personalized care experience for each patient.

Staff Includes:

- **9** Physicians
- **4 Advanced Practice**

Registered Nurses

4 Registered Nurses

- **2 Licensed Practical Nurses**
- **3 Clinical Psychologists**
- 1 Health Coach (Registered Nurse)
- **1 Patient Support Specialist**
- **14 Medical Assistants**
- **1 Licensed Nursing Assistant**
- **2 Pharmacy Assistants**
- **1 Laboratory Technician**
- **12 Patient Services Representatives**

Patient-Centered Care

Primary care services for the entire family:

- Urgent Visits
 - (Same-day or next-day appointments are often available)
- Wellness and Preventive Care
- Management of Chronic Disease
- Health care for Infants and Children
- Women's Health (Gynecological)
- Immunizations for Infants, Children, and Adults
- Skin Evaluations
- Behavioral Health Services and Counseling
- Lab Services

Finances

Net Revenue......\$6,121,645

Total Expenses (Less Depr and BD).....\$6,128,935 Depreciation Exp\$95,394 Bad Debt Exp.....\$182,170 Other Income\$20,856 Net Income Before Grants....\$(263,998) Grant Income\$500,735 Net Income after Grants....\$236,737

 Cost Per Patient Served \$ 612.89

 Dental & Drugs est.
 \$ 400.00

 Total
 \$1,157.35

	What's Been Planned Locally 105 Residents
	2% from each of 4 towns
•	First Meeting – 90 attendees - Defined the problem
	– Cost Increases
	- Access - location - time - coordinated service
	 Quality - coordination of providers – communication – cooperation in decision making – understanding – sufficient visit time
	- What do we like and dislike in local health care
•	Second Meeting – added 15 new people
	- Prioritized what should be provided locally

THE RESULTS Blue Box means unanimous agreement Green Box means almost unanimous agreement Red Stars mean 80% want to have Green Stars means that 75% want to have

			1					TOTAL	TOP 80%	TOP 75%
rea	Need	A	-	в	c	+		SCORE	>16	>14
rea	Referrals	10	5	5		4	5	19	*	-14
	Health/wellness visits		5	5		3	5	18		
	Health/weilness visits		-	5		2	0	10		
	and the second sec		- L	-		_		18	-	
	Choice - docs, drugs, insur. Etc	_	4	5		5	4			
	Availability of appointments	_	5	5		4	4	18		
	Serves whole family		4	5		4	4	17	1	
A	In community		4	5		4	3	16		
C	Enough time in visit	-	3	5	1	4	4	16		
C	Insurance regardless of	-	-		-				-	
E	employer		5	5		2	4	16		X
s	Evening hours		4	5		3	3			
s	Home health/visits		5	5		3	2	15		1
			2	5		3	4	- 14		
	7 days a week									-
	Fast rescue		3	5		4	2	14		
						_	1.1			
	Transportation	-	5	4		3	2	14		
	Combined svcs in 1 visit	-	3	3		4	3	13		
	Nowalt		3	3		3	3	12		
					1	T		Contraction of the second		
	Lower price for testing		5	5	1	5	5	20	-	
A	No wasted services		5	5		5	4	19		
F	No unnecessary services	_	Б	5		Б	4	19		1
F			5	5		5	4	19		
ò	Fair / consistant charges									
R	Insurance costs vs private pay		5	6		4	5	19		
	Low co-pays	-	4	5		5		18.667		
D	Low deduct.		4	5		5		18.667		
A	Sliding scale		5	5		4	4	18	*	
в	Community Insur.	1	5	5		4	4	18	*	
L	Min. Prime. Care		4	5		4		17.333	-	
E	Low premium share	-	-	6		4		12		
	Lott promining and to	-				T			-	
	Community education		4	5		4	2	15		
DUCATION			1	5		4	2	- 12		
DUNSELING	School education	-	7	- 0		4	2	12		
		-	_			-				
ALTH BYCS	Immunizations	-	Б	5		Б	4	19		
	Chronic Disease		5	5		4		18.667		-
	Dental care		5	5		4	4	18		
	Pro-natal		Б	6		4	4	18	*	
	Wellness	-	5	5		4	4	18	-	
	Montal health	-	5	6		3	4	17		
	Mid-wife		5	4		4	4	17		
т	Nutrition		4	5		4	3	16		-
Y		-	3			4	3			1
P	Auditory									X
E	Physical therapy	-	3	5		4	3	15		
s	Hospice		2	5		4		14.667		X
5	Dermatology			5		4	2	14.667		X
	Eye care		3	4		4	3	14		
	Alternative meds		4	5		3	1	13		
	Rehab		1	6		3	3	12		
	Exercise		1	5		3	1	10		1
			1	3		3	2			
	Chiropractic		-	-	\	4		2	-	
		-	_			+				
ALTH	Birth control		5	5		4	5	19		
OCEDURES	Acuto care		5	5		4	5	19		
	Lab	-	5	3		5	5	18	*	
	Screening		5	5		3	5	18	*	
	X-Ray		5	3		4	5	17		
	Nutrition		4	5		4	4	17		
		_	-+1	3		3	5	14.667		*
2	Specialists	_	_	3	1	3	5	14.667		10
		-	_			-				
ARMACY	Low cost		Б	5		Б	4	19		
			5	5		5	4	19		

	Drug counseling	5	6	5	4		19			
	Available immediately	5	5	4	4	-	18	*		
	Alternative drugs	3	5	4	4		16		*	
QUALITY	Listens	5	5	5	5		20			
JUALITY	Works cooperatively with me	5	5	5	5		20			
	Clear communications	5	5	5	5		20	-		100
	Shared decision making	6	5	5	5		20			
	Low infection	5	5	5	5		20	-		
	Accurate records	5	5	5	5		20	-		
	No mis-diagnosis	5	5	5	5		20	*		
	Help me understand	5	5	5	5	_	20	*		
	Insur, Co. should not overly							*		
	restrict care	5	5	Б	5		20	~		
	Coordinated care	5	5	4	5		19	*		
	Compatible records	5	5	4	5		19	*		
	Patient cooperates with doctor	5	5	4	5		19	*		
	Access to sophisticated							*		199
	procoduros	5	6	4	5	-	19	*		
	Personal relationship	5	5	4	2		16		*	
										1
PSYCHISOC SVCS	Smoking	5	5	4	3		17			
	Nutrition / Obesity	6	6	4	3		17	<u>*</u>		
	Drug / Alcohol	5	5	3	3		16			1000
	Support groups	4	5	3	3		16 15		2	1000
	Grief Counseling	4	1	4	3		15			
	Adult day care	5	1	4	3		13			1-1-1
	Mental health facility Nothing unnecessary	1	1	4		-	13			100
	incoming unnecessary	6	-1	3	3	-	12			100
ONGTERM	Respite	5	5	4	1		15			
	Adult day care	4	4	3	1		12			
										0.20
TAPP	General practitioner	5	5	5	5		20	- 75		10.12
	Qualified practitioners	5	5	5	6		20			
	Team approach	5	5	5	5		20			a fiel
	Low turn-over	5	5	4	6		19			
	APRN (Nurse Practitioners)	5	5	4	5		19 19			1.071
	OB/GYN	5	5	4	5					S. Letter
	Pediatrician	5			4	-	18			Const-
	Dentist Dental hygenist	5	5	5	3		18 18			12
	Dedicated school nurses	5	3	5	3		17.333	-2-		100
		5	4	4	4		17.333	-		100.0
	Qualified emergency response Caring practitioners	5	4	4	4		17			1.10
	Pharmacist	5	5	4	3		17			
	Pharmacist Pharmacy Assistant	5	5	4	3		17	-2-		1000
	Laboratory technician	5	5	4	3		17			1312
	X-Ray tech	5	5	4	3		17			12
	Psychiatric nurse practitioner	5	5	4	2		16			10 300
	Patient advocate(s)	5	5	4	1		15			2819
	Psychologist	4	5	3	3		15			
	Dietician	5	4	3	3		15			The state
	Holistic care providers	4	5	4	1		14			10 a
	Health coach	3	5	2	4		14			120/
										2.4 1
HARDWARE	Medical equipment providers	5	5	4	4		18	*		1
1	Low cost medical equipment	5	5	4	4		18	*		
	Long life equipment						0			0.41L
	Perfect Consensus									
	Nearly Perfect Consensus									200

The Nature of Good Health Care

- Good Health Care offers several local general practitioners who are teamed with a specific nurse practitioner to give every patient more depth in their care and coverage and at least two care providers that the patient knows personally and feels comfortable with. The health care providers work as a team with other services of the clinic like lab services.
- Medical care should include pediatrics, pre-natal and professional mid-wives
- Dental care including a dentist and dental hygienists should be included.
- Laboratory services, Physical Therapy, Pharmacy, Nutrition, Therapy, Hospice, Home Visits, Mental Health and minor X-Ray services should be available.
- Medical care should be coordinated with hospitals, specialists, local schools, daycares, senior programs, government programs, Veterans Administration, public housing and community assistance programs.
- Assistance in getting insurance and maintaining insurance that is affordable should be provided.



Access to Good Health Care

Good health care should be local. It should serve the entire community and entire families.

Care should be a matter of choice. There should be no requirements for use.

Appointments should be readily available and happen in a timely manner. Evening and weekend appointments need to be available. Appointments should allow enough time with the professionals to truly understand and manage health problems.

We should try to include current primary care doctors if possible. All patients should have access to local hospitals and specialists as needed.



Good Health Care has built in quality control. It assures:

- an organized health team that integrates patient, doctor, nurse practitioner, lab services, rehab, social services, mental health counseling, pharmaceuticals, nutrition, and dental care

- close communication between the patient, the providers and between providers

- that the team coordinates external services

- full communication with the patient regarding plans, procedures, results and revisions

 that the patient shares in the decision making with understanding, cooperation and agreement
 that there is sufficient time available for the

communication and coordination

 that there is independent quality control using a patient advocate to review records and patient history to assure that the goals for communication, understanding, decision sharing and coordination with external services is achieved
 that integrates team health care around a patient that include the doctor, a nurse practitioner,

lab services, rehab, social services, mental health counseling, pharmaceuticals, nutrition, and dental care

Financing Good Health Care

- Cost Care that is affordable assures that the cost of professionals, drugs, tests, procedures and rehab are as reasonable as possible, fair for all and the same for insured and uninsured patients.

- It should adopt a sliding scale system for those who can't afford insurance or full payment for service based on what they can afford.

- Develop a community insurance policy that is affordable.

- Reduce waste and duplication of service and offer service in the lowest

cost environment (not an emergency room).

- The goal is to cut primary care costs by 50% and drug costs by at least 75% and reduce or stabilize insurance premiums to keep insurance affordable.

New money isn't needed – there is enough existing money to fund the change.



Accountability in Good Health Care

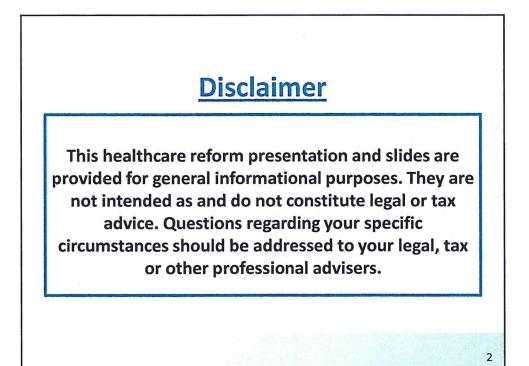
This clinic would be *controlled by the users in the community*, not by a hospital or the State or federal government or a town government. It would be funded by the users with a shared sense of responsibility and shared expense but with generally much lower expense.



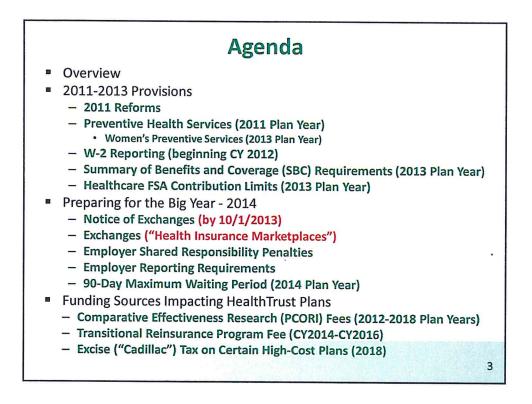
NEXT STEPS

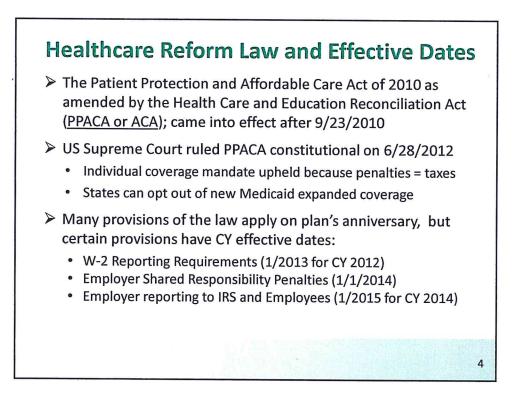
- Prepare a specific draft plan using existing resources whenever possible but with local control through collaborative effort
- Community looks at a draft plan
- Community modifies the draft plan
- Get a community commitment to use the plan
- Facilitate the implementation of the plan using existing resources

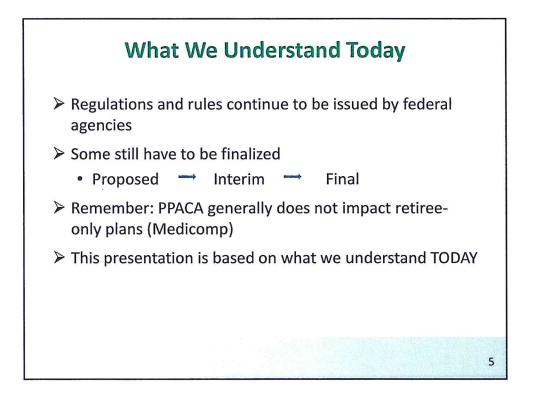


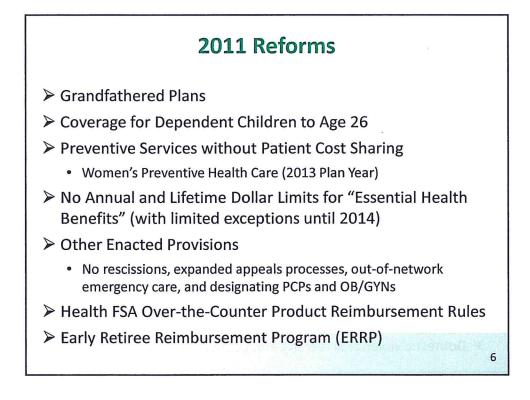


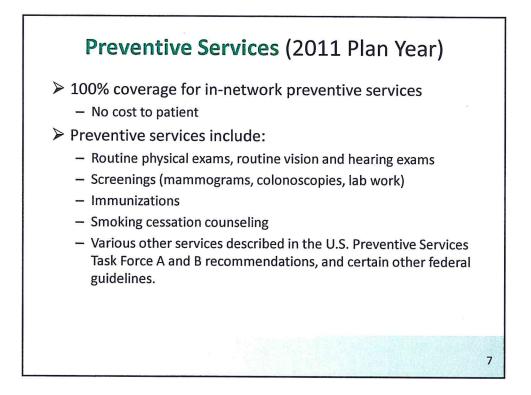
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Women's Preventive Health Services (2013 Plan Year)

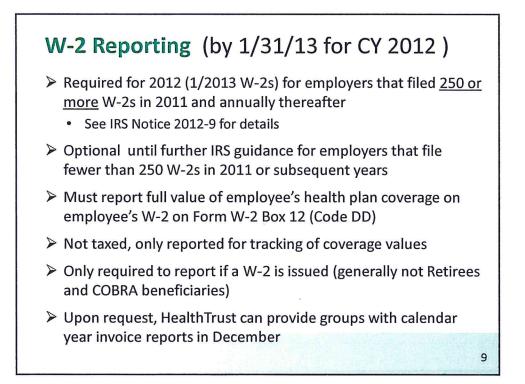
Effective 2013 plan years, 100% coverage with no patient costshare; PPACA FAQs (Part XII) 2/20/2013 new details

FDA-approved contraceptive methods, contraceptive education and counseling

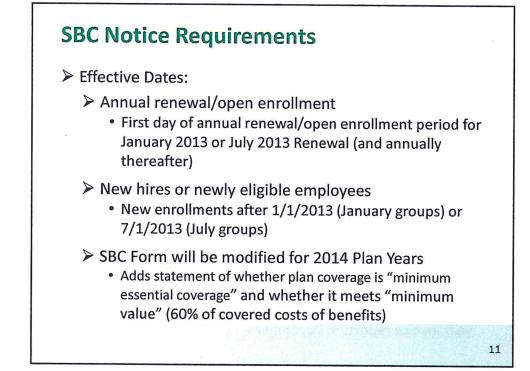
• Brand name medications with direct generic equivalents may have cost-share

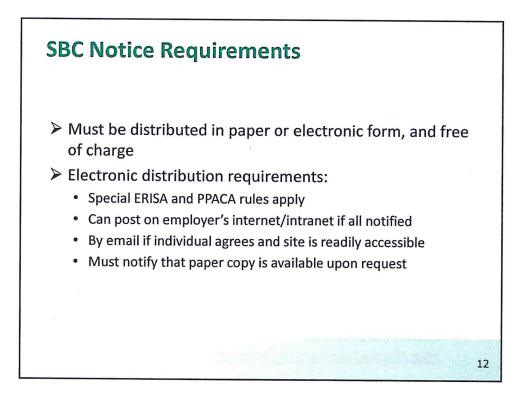
- Screenings and/or counseling (e.g. gestational diabetes, human papilloma virus (HPV), sexually transmitted infections)
- Breastfeeding support, supplies and counseling
- Women's sterilization procedures and counseling
- Domestic violence screening and counseling

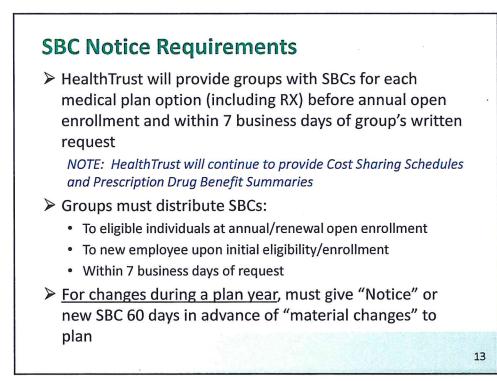
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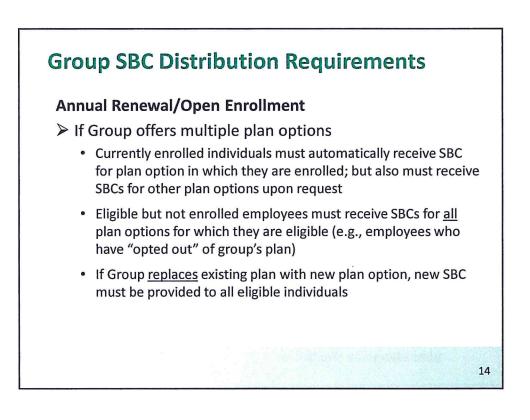


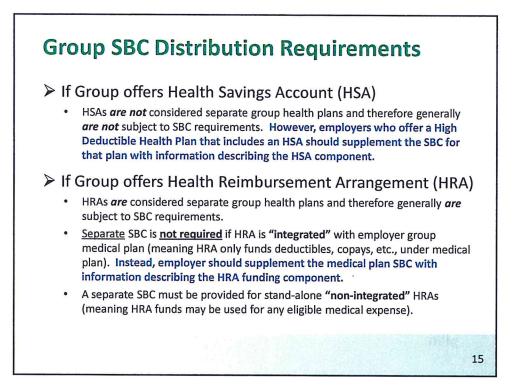


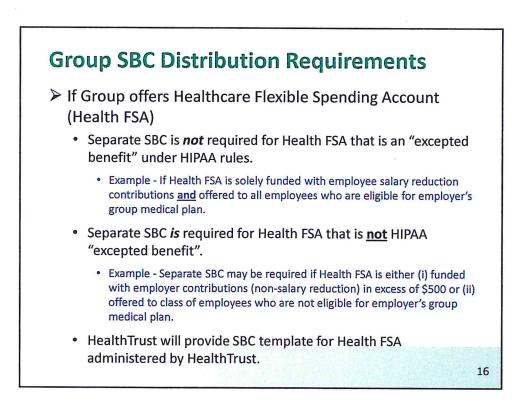


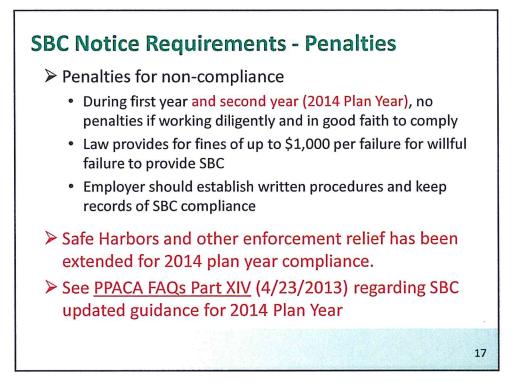


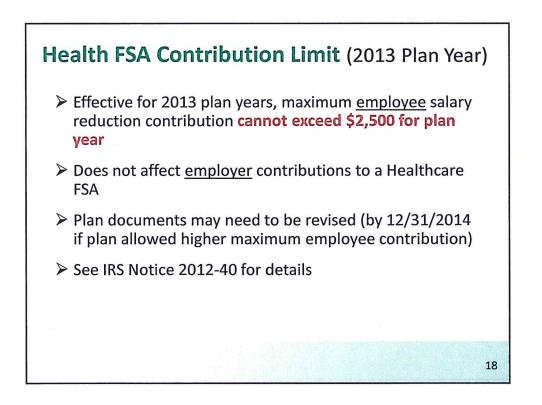




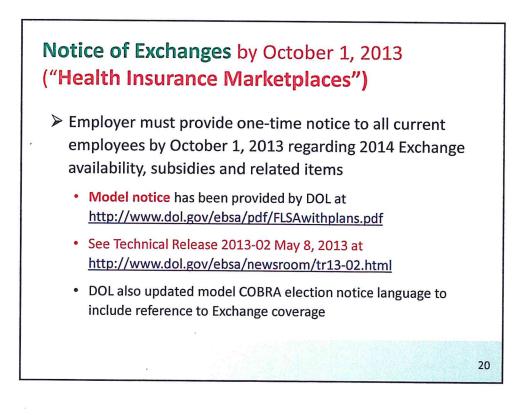


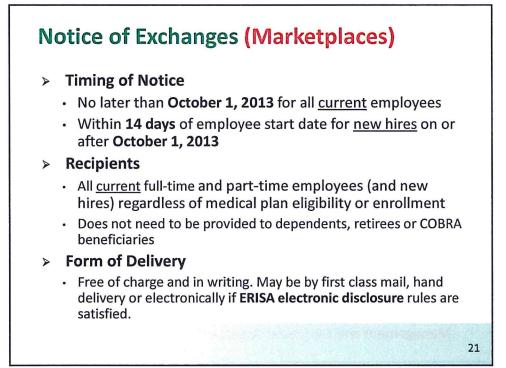












Notice of Exchanges

Required content

- Existence of Exchange (Marketplace), services offered, and how employees can contact the Exchange for assistance
- Employer name, address, EIN, contact person
- Health plan information including if plan meets *minimum value* requirement and whether it is intended to be *affordable*
- Employee may be eligible for premium tax credit on Exchange if employer plan is not minimum value or affordable
- If employee obtains coverage through the Exchange, the employee will lose the employer's contribution toward health benefits (if any) and the corresponding tax-favored treatment of that employer contribution

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What are Exchanges/Marketplaces? (2014)

- Available on 1/1/2014, new marketplace for <u>qualified</u> <u>individuals</u> (Individual Exchange) and <u>small employer</u> groups (SHOP Exchange) to purchase private health insurance plans
 - Small employer = 50 (possibly 100) or fewer employees
 - Larger employers may be eligible beginning in 2017
- "Low and moderate income" individuals may qualify for premium tax credit or cost sharing subsidy (100%-400% of Federal Poverty Level)
- New Hampshire has opted out of establishing a State Exchange, but has elected to pursue a Federal/State Partnership Exchange (February 2013 Decision)
- Federal HHS will establish and operate the 2014 Exchange in NH with NH State Insurance Department participating in Plan Management and Consumer Assistance Program (CAP)

Healthcare Exchange Functions

- Certifies insurer's plans as qualified or not
- Approves premium rates for qualified health plans
- Makes eligibility determinations for individual and small employer participation
- Certifies exemptions from individual mandate penalties for applicable individuals
- Coordinates with employers regarding participating employees and enrollment
- Determination and administration of subsidy and premium credit eligibility for qualified individuals
- Education and outreach programs providing consumer assistance to qualified individuals and small employers

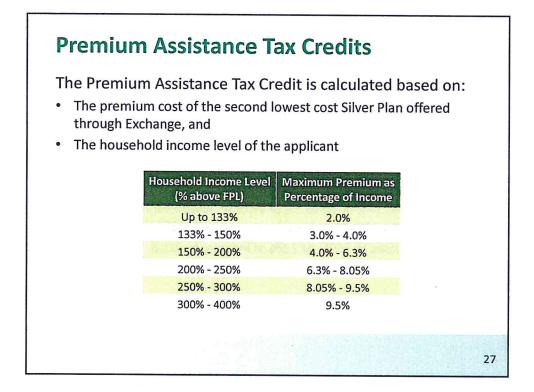
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Individual Mandate (2014)

- Exchanges are necessary due to the "Individual Mandate" to have "minimum essential" health insurance coverage beginning 1/1/2014
 - Individual non-compliance penalties
 - Penalty of \$95, or up to 1% of income, whichever is greater, on individuals who do not secure insurance (for 2014)
 - Penalty rises to \$695, or 2.5% of income, by 2016

Premium Assistance Tax Credits

- Premium tax credits available to individuals with household income between 100% and 400% of Federal Poverty Line (FPL)
- Cost sharing subsidies available to individuals with household income between 100% and 250% of FPL
- Only available for individual market coverage (not Small Employer "SHOP" coverage) on the Exchanges
- Tax credits and subsidies phased out as household income increases
- Individuals generally will pay between 2% and 9.5% of household income for coverage on Exchanges



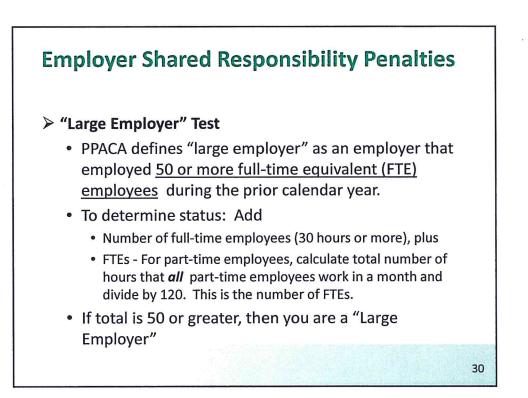
Household Size	100% FPL	133% FPL	400% FPL
1	\$11,490	\$15,282	\$45,960
2	\$15,510	20,628	\$62,040
3	\$19,530	25,975	\$78,120
4	\$23,550	31,322	\$94,200
5	\$27,570	36,668	\$110,280
6	\$31,590	42,015	\$126,360

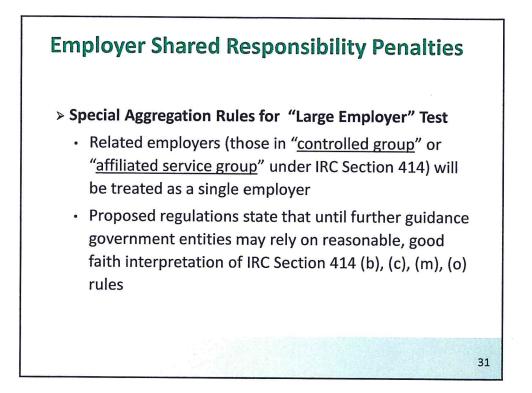
Employer Shared Responsibility Penalties (1/1/2014)

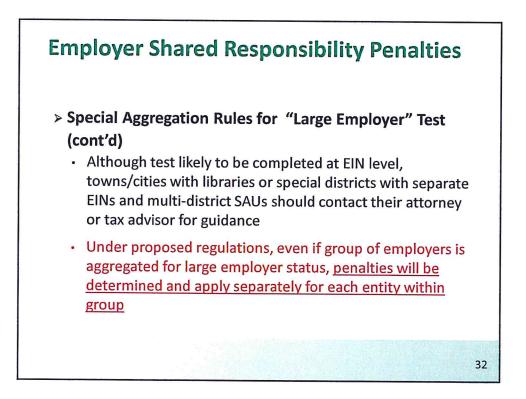
Effective 1/1/2014 (regardless of plan year*), "Large employers" (50 or more FTE employees) may be subject to penalties if:

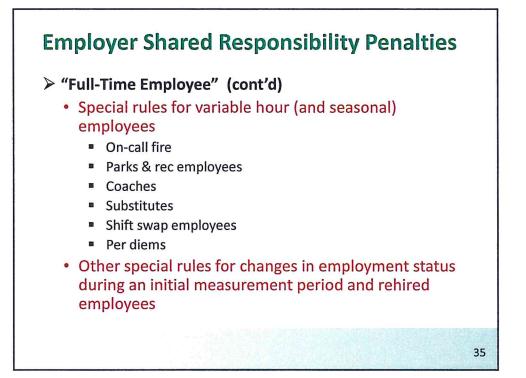
(1) the employer does not offer group health plan coverage to at least 95% of its "full-time employees" (and dependents) <u>or;</u>
(2) if the cost of premiums is "unaffordable" for any full-time employees *Under IRS Proposed Regulations, delayed effective date (7/1/2014) for some July year plans in limited circumstances

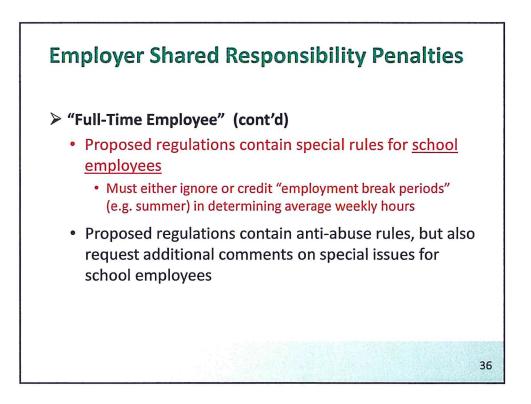
 Penalties could apply if at least one affected full-time employee purchases coverage through an Exchange and qualifies for a premium tax credit or subsidy
 *First potential penalty is not due until 2015 for CY2014







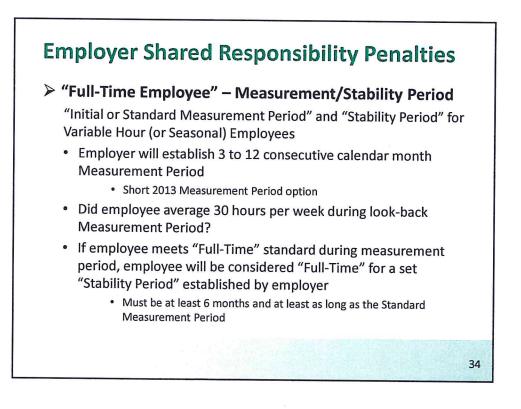


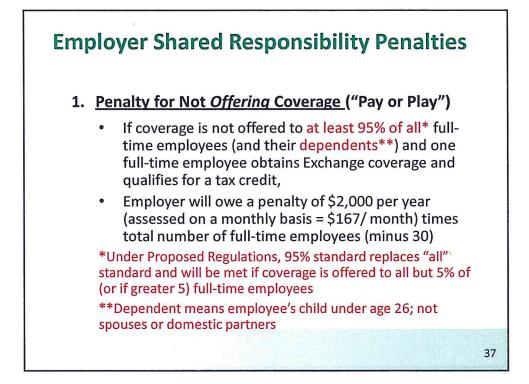


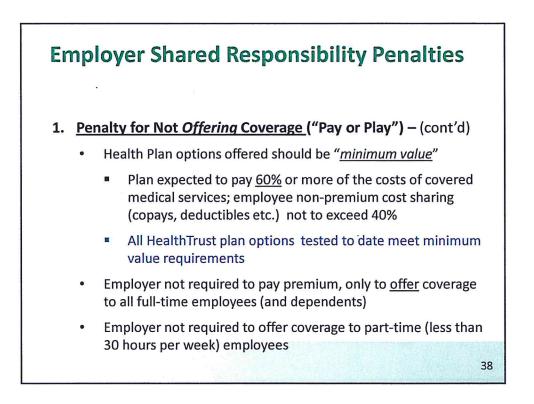
Employer Shared Responsibility Penalties

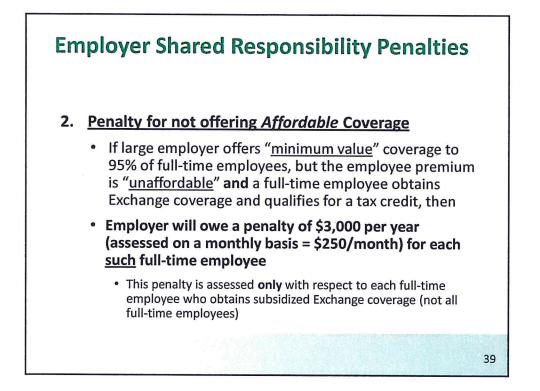
"Full-Time Employee"

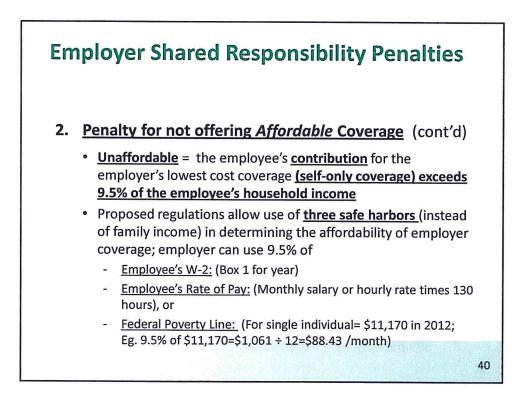
- PPACA defines full-time as an employee who works <u>on average 30 hours or more per week.</u>
- Detailed guidance (IRS Notices 2012-17, 2012-58 and new 1/2/2013 IRS Proposed Regulations)
- Different rules for "Ongoing Employees" and "New Employees" (new full-time vs. new variable hour)
- New Full-time Employees: If reasonably expected to work fulltime (30 hours or more), must be offered coverage within 90 days.
- New Variable Hour Employees: If not reasonably known at date of hire whether employee will average 30 hours or more, can use measurement/stability period look-back method.

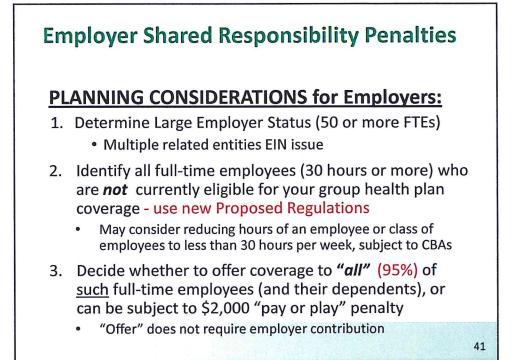


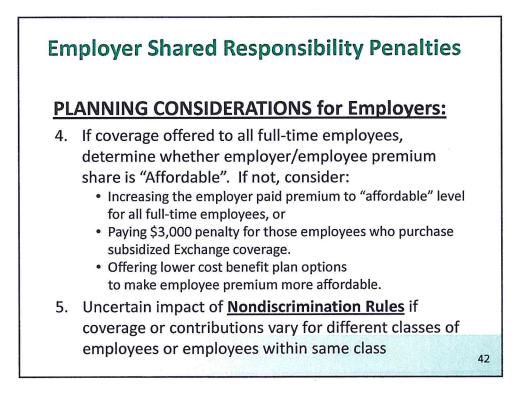


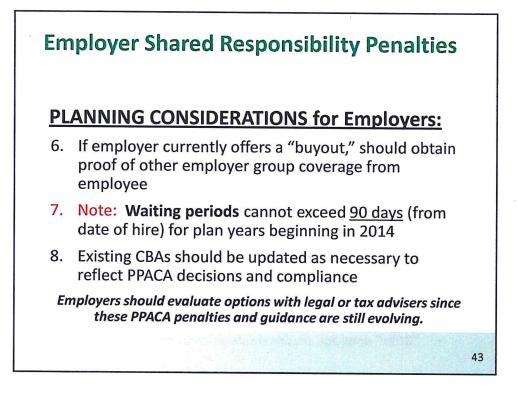












Employer IRS Reporting Requirements (2014/2015) Still awaiting further IRS guidance Applies primarily to large employers (>50 FTEs) May also apply, on a limited basis, to small employers Report to IRS and employees on plan coverage <u>Due by 1/31/2015</u> for coverage provided in 2014, regardless of plan year Name of each employees SSN and dependents covered portion

- Name of each employee, SSN and dependents covered, portion of premium paid by employer, and other items
- Penalty of \$50 per return for all returns in a calendar year that are not filed with IRS

90-Day Maximum Waiting Period (2014 Plan Year)

Effective on 1/1/2014 for January Groups or 7/1/2014 for July Groups

Plan cannot impose any <u>waiting period</u> (probationary period) that exceeds 90 days from date of hire or date otherwise eligible for coverage

- "First of the month following..." rule will create non-compliance for current 90-day waiting period
- Groups will need to adjust length of waiting period (e.g., reduce to 60 days) to comply
- If employee is in waiting period on first day of 2014 plan year (1/1/14 or 7/1/14), must be enrolled within 90 days of date of hire or date otherwise eligible
- CBA bargaining considerations
- Example: 60 day waiting (probationary) period with enrollment first day of the month following –

Employee is hired on 4/2/2013 \rightarrow Employee would be eligible for enrollment on 7/1/2013





- To pay for research by Patient-Centered Outcomes Research Institute (PCORI) to evaluate medical treatments and reduce healthcare expenditures
- Group Health Plans (including retiree-only Medicomp plans) must pay annual fees of \$1 (first year) and \$2 (second year and indexed thereafter) per covered life (employee/retiree, spouse and dependents)
- Applies to plan years ending after 10/1/2012 and before 10/1/2019 (2012-2018 Plan Years)
- First reporting for January plans by 7/31/2013 (for CY2012) and for July plans by 7/31/2014 (for plan year ending 6/30/13)

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- PCORI Fee is reported annually on IRS Form 720, "Quarterly Federal Excise Tax Return" by 7/31 of the calendar year following the last day of the plan year.
- Updated IRS Form 720 and instructions can be found at <u>www.irs.gov/form720</u>.
- More information in IRS Final Regulations at <u>http://www.gpo.gov/fdsys/pkg/FR-2012-12-06/pdf/2012-29325.pdf</u>

Transitional Reinsurance Program Fee (CY2014-CY2016)

- To reduce risk of adverse selection and stabilize costs and premiums of individual coverage offered by insurers on Exchanges
- Insurers and self-insured group health plans must pay annual per covered life reinsurance contributions for calendar years (not plan years) 2014-2016
- Fee for 2014 is estimated at \$5.25 per month (\$63 per year) per covered life, expected to be lower in subsequent years
 - To be included in HealthTrust Rates for July 2013 plan year (6 months of 2014) and future January and July plan years (through 2016)

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Transitional Reinsurance Program Fee (cont'd) (CY2014-CY2016)

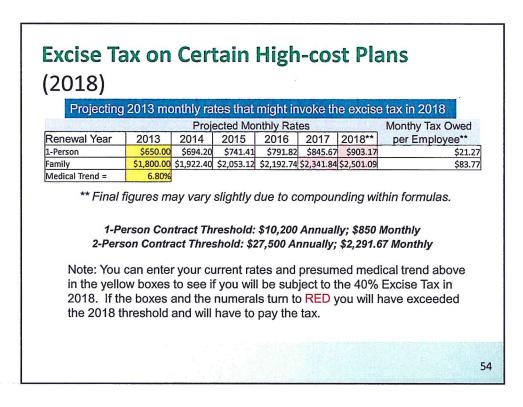
- Under HHS Final Regulations (March 2013), fee will be reported and paid over to HHS in early Jan 2015 for CY 2014 by either HealthTrust or Anthem (as TPA) on behalf of HealthTrust self-insured pooled plans.
- Reinsurance fee does not apply to Medicomp retiree-only plans or non-major medical coverage, including dental, vision, Healthcare FSAs, HSAs and most HRAs
- Fee will apply to Active Employees, Non-Medicare eligible retirees and COBRA beneficiaries participating in group's major medical health plan

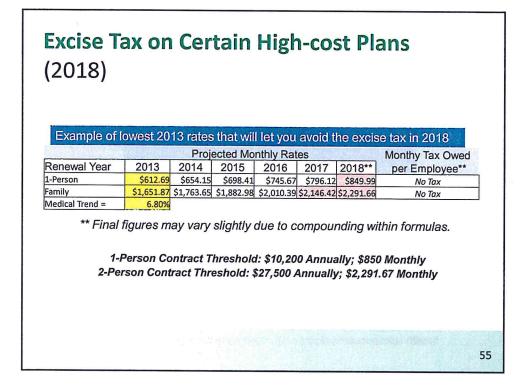
Excise Tax on Certain High-cost Plans (2018)

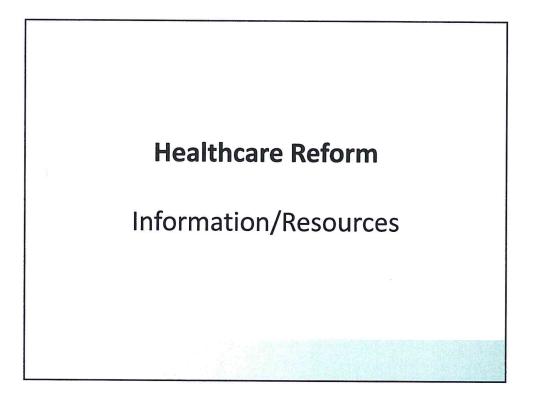
- > aka "Cadillac Tax"; no regulations or other guidance to date
- > 40% excise tax on excess benefit of high-cost employer sponsored plan offered to employees and former employees
- Limit based on \$10,200 for single coverage and \$27,500 for other than single coverage
- Higher limit for early retirees (age 55-65) and plans with majority of employees in high-risk occupations (police and fire)
- Employer's will be responsible to calculate excess benefit subject to tax for each covered employee or retiree
- > Expected to bring in \$32 Billion in tax revenue

Much uncertainty remains; awaiting guidance

Excise Tax on Certain High-cost Plans (2018)If the 2018 premium is greater than the numbers below, there will be a 40% excise tax on the excess* for each affected employee Annual Monthly Premium Premium **Contract Type** Threshold Threshold 1-Person Contract \$10,200.00 \$850.00 Family Contract \$27,500.00 \$2,291.67 * 40% excise tax calculated only on the amount exceeding the threshold. (e.g. Dollar Difference x .40) Notes: Police and firefighters, as well as retirees over 55, have higher 2018 annual thresholds of \$11,850.00 and \$30,950.00. "Premium" is the amount that both the employer and employee pay for coverage. May also include amounts for flexible spending, health reimbursement or health savings accounts. 53







Disclaimer

This healthcare reform presentation and slides are provided for general informational purposes. They are not intended as and do not constitute legal or tax advice. Questions regarding your specific circumstances should be addressed to your legal, tax or other professional advisers.

Healthcare Reform HealthTrust Information/Resources

- HealthTrust maintains Healthcare Reform website at <u>http://www.nhlgc.org/coverage/healthcare_reform.asp</u> which contains_updates and links to government agency regulations and guidance, HealthTrust presentations, articles and summaries of key provisions; information also may be accessed by topic name
- Official government web sites: <u>www.healthcare.gov</u> <u>http://cciio.cms.gov/</u> <u>http://www.dol.gov/ebsa/</u> <u>http://www.irs.gov/newsroom/</u>

