# Board of Health Minutes April 3, 2012

The meeting opened at 7:00 P.M. with Ms. Amodei, Mr. Moeller and Mr. Parkin present.

The minutes of the meeting of March 6<sup>th</sup> were approved as written.

The minutes of the meeting of February 22<sup>nd</sup> were approved as amended.

All bills and time sheets submitted were approved for payment.

## 1011 Main Street

The Board approved the septic plan for the above site subject to a Title 5 inspection being done at 993 Main Street, since the lot was subdivided. This will ensure that there is enough space to replace a system at 993 Main Street if it ever needs it.

## Lot 2 Main Street - Deturk

The Board approved the installation of a shallow well.

## A-1 Portable Toilet

Board determined that they would not purchase a \$9.99/ month insurance policy for the porta-potty at the transfer station.

## James Roche – Transfer Station Monitor

Mr. Roche was notified by letter from the Board of Health that they would be discussing the receipt of another complaint about his actions at the transfer station on April 3<sup>rd</sup> at 7:30 P.M. and he could attend if he wanted to.

Mr. Roche did appear along with town resident Leah Basbanes.

Ms. Basbanes told the Board that she felt that she was being singled out by Mr. Roche. "He is always yelling at me for one thing or another." His demeanor is forward and rude. "She said that she has lived in Dunstable for 40 years and she has never been treated like this before." She spoke about bringing in a crushed plastic bottle that she found along the side of the road and she was not able to remove the cap and Mr. Roche gave her a hard time about it instead of understanding that it was impossible to do. She also told the Board that there are residents who dread to come to the transfer station because of issues with him.

Ms. Amodei told Mr. Roche that he had just been before the Board about a month ago about another complaint and he was told then that since the monitor position is a service position anymore complaints would not be tolerated.

Mr. Roche tried to defend himself by telling the Board that so many people come in doing the wrong thing. "Yes, I do yell at them because many times they are across the parking lot and I do not have a

soft voice." "Residents harass me as well". Mr. Roche feels that he gets no respect from the residents either.

Mr. Moeller was upset with Mr. Roche because of the way he handled problems, instead of trying to improve his demeanor, he would send the resident to the Board of Health with their complaint.

Mr. Parkin told Mr. Roche that because of the series of complaints received, the Board cannot ignore them. This is a public facing position, and he must be done in a courteous manner. You have been told that over and over again.

Mr. Moeller stated that Mr. Roche represented the Board of Health while working at the Transfer Station. I he offends a resident, it reflects very negatively on the Town and the Board of Health. The Board needs the residents to look at the Transfer Station as a positive experience. As an agent of the Board of Health it seems like you still do not understand what your job consists of. This new incident happened a week after the last time you were before the Board. If you have not gotten by now, you never will. Enough is enough.

Mr. Parkin made a motion to terminate Mr. Roche as our Transfer Station Monitor effective on the date that his receives he final check. Mr. Moeller seconded the motion. Ms. Amodei voted in the affirmative which made the motion a unanimous vote.

Ms. Basbanes stated that it was not her intent to have Mr. Roche fired.

The meeting adjourned at 8:00 P.M.