

COMCAST BUSINESS

August 14, 2017

TOWN OF CHILMARK COMM CTR
PO BOX 119
CHILMARK MA 02535-0119



Account Number: 8773105190021472

IMPORTANT INFORMATION ABOUT YOUR ACCOUNT

Dear Comcast Business Customer:

We wanted to let you know about some upcoming changes that will impact your Comcast Business account starting on September 21, 2017.

The TV Adapter for the first TV on your account will now be billed separately from your video service at \$0.50 per month. As a loyal business customer, we will apply a twelve (12) month discount of \$0.50 to your account starting with your next bill to assist you with this change. The price of your TV Basic video service will not change and will continue to be billed at \$4.95 per month, or \$24.95 per month if you are a single product video service customer.

In addition, the current HD equipment charge will no longer be charged on a per TV basis. Instead, we will charge for HD service once per account for all TVs and the charge will appear as an HD Technology Fee. The price will change from \$5.00 per TV to a single monthly price of \$9.95 for HD service to all TVs. If you have multiple TVs with HD-capable equipment this change may result in a monthly savings to you.

To assist you in identifying how these changes impact your overall bill, please refer to the sample guide provided on the reverse side. We hope you find these changes assist in simplifying your bill. If you have any questions or would like to inquire about making changes to your account, please contact us at 800-391-3000.

Thank you for being a Comcast Business customer. We know you have a choice in providers and appreciate the trust you put in us to serve your business every day.

Sincerely

Steve Hackley
Senior Vice President
Comcast Business



Prices exclude applicable taxes and fees. HD service to additional TVs requires the Service to Additional TV charge per TV in addition to the per account HD Technology Fee. As a courtesy, Comcast will waive the contracted Early Termination Fee for service cancellations made within 30 days of the noted changes. © Comcast 2017. DTA-JUL17-HAC

The following provides examples of the monthly bill impact to Private View Customers with the Comcast Business TV Basic video package:

Customers with 1 SD TV Adapter			
	Current Pricing	New Pricing	Change
TV Service	\$4.95/ \$24.95	\$4.95/ \$24.95	\$0.00
First TV Adapter	Incl.	\$0.50	\$0.50
Additional TV	-	-	-
Total	\$4.95/ \$24.95	\$5.45/ \$25.45	\$0.50
<i>Discount x 12 mos</i>			<i>-\$0.50</i>
Bill Impact for next 12 mos			\$0.00

Customers with 2 SD TV Boxes			
	Current Pricing	New Pricing	Change
TV Service	\$4.95/ \$24.95	\$4.95/ \$24.95	\$0.00
First TV Box	Incl.	\$2.70	\$2.70
Additional TV	\$9.95	\$9.95	\$0.00
Total	\$14.90/ \$34.90	\$17.60/ \$37.60	\$2.70
<i>Discount x 12 mos</i>			<i>-\$2.70</i>
Bill Impact for next 12 mos			\$0.00

Customers with 1 SD TV Box & 1 HD TV Box			
	Current Pricing	New Pricing	Change
TV Service	\$4.95/ \$24.95	\$4.95/ \$24.95	\$0.00
First TV Box	Incl.	\$2.70	\$2.70
Additional TV	\$9.95	\$9.95	\$0.00
HD Equip/Service	\$5.00	\$9.95	\$4.95
Total	\$19.90/ \$39.90	\$27.55/ \$47.55	\$7.65
<i>Discount x 12 mos</i>			<i>-\$2.70</i>
Bill Impact for next 12 mos			\$4.95

Customers with 2 HD TV Boxes			
	Current Pricing	New Pricing	Change
TV Service	\$4.95/ \$24.95	\$4.95/ \$24.95	\$0.00
First TV Box	Incl.	\$2.70	\$2.70
Additional TV	\$9.95	\$9.95	\$0.00
HD Equip/Service	\$10.00*	\$9.95	-\$0.05
Total	\$24.90/ \$44.90	\$27.55/ \$47.55	\$2.65
<i>Discount x 12 mos</i>			<i>-\$2.70</i>
Bill Impact for next 12 mos			-\$0.05

*\$5.00 per HD TV Box