



Emergency Communications Network®

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AUG 5 2016

Tim,

Emergency Communications Network (ECN) has been serving enterprises like yours for over 18 years. Our goal from day one has been to continuously develop the most cutting edge technology and create the most innovative products for our clients. It is this goal that has driven us forward and attributed to our continuous growth and success in the mass notification industry. As one of our valued clients, I am proud to share with you that as of July 22, 2016, MIR3, a premium provider of intelligent notifications and response software for business operations, officially became "MIR3, an ECN Company."

This acquisition represents substantial momentum in defining the mass notification market, complementing our current portfolio which includes our flagship solutions, CodeRED and SmartNotice. As we begin the transition process to join the two organizations together and form the largest global mass notification provider under the ECN umbrella, it will remain business as usual. We will continue to support all ECN and MIR3 clients with the full suite of features, services, and resources to which you are accustomed. Simply put, you will not experience any changes to your service, system, terms, or processes throughout the acquisition. You will, however, experience benefits from the addition of talented personnel, a robust international infrastructure, newly enhanced features, and our unwavering commitment to continually develop and drive the future evolution of alerting.

Serving as your critical communications partner, our pledge to you is to continually enhance the services you receive in order to better protect the lives of your constituents, staff, and key stakeholders. With this in mind, you will begin to see significant improvements in message delivery, system features, and enhancements in the overall technology of our solutions within the next 12-18 months. We will continue to make further investments to the solutions offered by ECN which will result in enhanced services and ground-breaking products incorporating the newest and best technologies available. Our entire team stands ready to continue propelling the market forward; ensuring that we meet the unique needs of each client, and provide the best notification services in the industry.

On behalf of ECN, I am pleased to make this exciting announcement. Please rest assured there will be no direct impact on the use of your service; however, we will continue to provide periodic updates, as appropriate, informing you of any new features and enhancements and they become available. Should you have any questions, please feel free to reach out to myself or any other ECN team member.

Sincerely,

David DiGiacomo, *President and CEO*
Emergency Communications Network