

Date: May 11, 2016
To: Chilmark Board of Selectmen
From: Ebba Hierta, Library Director
Re: Possible change in library hours

Dear Selectmen,

As you know, the library is in the process of developing a new 5-year plan of service. The process has included extensive surveying of our community, including several focus groups and an online questionnaire. One of the areas of inquiry we delved into is the library's schedule of open hours, which is the area of our current plan of service that generates the most complaints.

Among the areas that were clear in our survey is that a small majority of our patrons do not support adding additional open hours at this time. However, keeping with our present staffing plan, a larger majority expressed the desire to have off season hours that included Fridays instead of Mondays. We've checked with the school and they concur that holding school library visits on Fridays instead of Mondays would also better suit their needs.

We wanted to let you know that we are considering a revision that would take effect in September 2016, details attached, and will be making a decision at the end of this month. We've tried to accommodate the desire for Friday hours without losing some of the important service features of our present schedule. This includes three days in the offseason when we are open after school, one late evening a week, Saturday hours, and at least four mornings a week in the summer to accommodate the parents and caregivers of the Community Center campers. We welcome your feedback at this time.

Sincerely,

Ebba Hierta
Library Director

On behalf of the Board of Library Trustees
New Library schedule under consideration:

Off season: 31 hours per week

M closed

T 10:30-5

W 10:30-7

Th 10:30-5

F 10:30-1:30

Sa 10:30-5

Summer: 34 hours per week

M 10:30-1:30

T 10:30-5

W 10:30-7

Th 10:30-5

F 10:30-1:30

Sa 10:30-5