

**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

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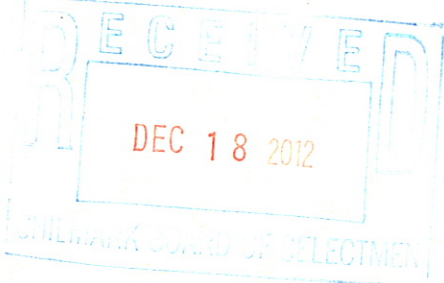
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GEOFFREY G. WHY
COMMISSIONER



December 7, 2012

To Whom It May Concern:

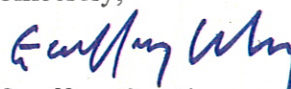
The Department of Telecommunications and Cable (“DTC”) is committed to the public’s awareness of telecommunications and cable, particularly its knowledge of the Lifeline program which includes telephone and wireless service. Lifeline is a state and federal program that makes basic telephone and wireless service available to low income consumers. The program provides eligible applicants with either a discount off their monthly landline telephone bill or, in many cases, a free wireless phone including an allotment of free monthly minutes. The DTC is dedicated to sharing communication information to low income consumers that might not otherwise have access to basic telephone service.

The DTC believes that members of your organization would benefit greatly from learning about Lifeline and services DTC provides. Enclosed are several copies of the Lifeline brochure which describes the program in more detail. Also, provided are several copies of the Cable Buying Guide which provides helpful information on purchasing cable service.

Please feel free to copy and distribute the enclosed pamphlets as needed. To request additional brochures please contact the Administrative Division at (617) 305-3580. If you would like the department to make a presentation on Lifeline to your membership please contact the Director of the Consumer Division, Joslyn Day at (617) 368-1122 or Joslyn.Day@State.MA.US.

Thank you for your time and for helping the DTC further its initiative to increase the public’s awareness of Lifeline.

Sincerely,


Geoffrey G. Why
Commissioner