

September 27, 2012

Board of Selectmen Town of Chilmark 401 Middle Road Chilmark, MA 02535

## Re: Channel Line-up Information

Dear Chairman and Members of the Board:

As part of our continuing effort to keep you informed of changes impacting our customers, I'm writing today to inform of the following:

- Effective 10/01/12, Plum TV will shut down and no longer be available.
- Effective 10/23/12, WNAC on Limited Basic channel 98 will no longer be available.

Customers will receive notice of this information via bill message. However, should residents contact you with questions regarding these changes, please do not hesitate to direct them to our toll free customer service number: 1-800-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week to answer any questions they may have regarding Comcast products, services and prices. If you have any questions about this or any other issue, please feel free to contact me directly at 508-356-3295.

Sincerely,

Mary O'Keeffe

Mary O'Keeffe Sr. Manager of Government & Regulatory Affairs

