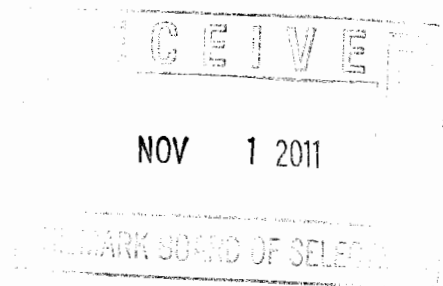




October 31, 2011

Via Overnight Delivery

Board of Selectmen
Town of Chilmark
401 Middle Road
Chilmark, MA 02535



RE: Important Information – Price Adjustments

Dear Chairman and Members of the Board:

As part of our commitment to provide customers in your community with the best entertainment and communications experience, we continue to invest in making our services even better. Here are some highlights:

More to Watch, More Ways—Anytime, Anywhere

- Now, over 60,000 On Demand TV shows and hit movies on TV and online—over half are free!
- Catch up and keep up with your favorite shows from all top networks & enjoy new movies On Demand—many the same day as DVD & a month before Netflix

Comcast Customer Guarantee and Commitment to Service

- And with the Comcast Customer Guarantee, we promise to provide customers with a consistently superior experience, including 24/7 customer service and on time appointments—or we’ll credit them \$20 or give them a free premium channel for three months.

While we continue to make these investments, we periodically need to adjust prices due to increases in programming and other business costs. Starting January 1, 2012, the following new prices will apply.

	<u>Current Price</u>	<u>NEW Price</u>
Field Collection Charge Visit to customer’s residence required to collect past due balance or unreturned equipment.	N/A	\$20.00
Convenience Fee—Agent For payment made by phone with a Customer Care Representative.	\$4.00	\$5.99
Signal Amplifier.	\$20.00	\$35.00
Bill Statement Reprint—Agent For bill statement copy requested by phone or in person with a Customer Care Representative.	N/A	\$5.00

As always, if you should have any questions or concerns regarding this matter, or any other cable-related matter, please feel free to contact me at 508-477-7738.

Sincerely,

Mary O'Keeffe

Mary O'Keeffe

Sr. Manager of Government & Regulatory Affairs



October 17, 2011

Board of Selectmen
Town of Chilmark
401 Middle Road
P.O. Box 119
Chilmark, MA 02535

Dear Chairman and Members of the Board:

We are writing to inform you of the following programming changes scheduled to occur within your community on **December 19, 2011**. This information is being provided to customers within their next billing statement.

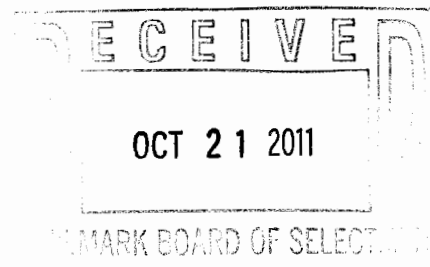
- **NEW! HITN** will be added to MultiLatino channel 644.
- **NEW! BBC World** will be added to Digital Preferred channel 168.
- **BBC America** on channel 109 will move from the Digital Preferred service level to the Digital Starter service level. In addition, BBC America will no longer be available with a subscription to our Basic Digital Plus and MultiLatino Ultra package.
- **Centric** on channel 195 will no longer be available with a subscription to the Sports Entertainment Package. Centric will continue to be available on channel 195 with a subscription to Digital Preferred.
- **CMT** will no longer be available on Digital Starter channel 75. However, CMT will continue to be offered on channel 110 with a subscription to Digital Preferred.

Also please find attached our customer communication announcing the **October 20, 2011** launch of MultiLatino, a new Hispanic service level containing 40+ Spanish language channels. MultiLatino, is available for a monthly price of \$14.95, plus applicable taxes and fees, and require a subscription to Limited Basic Service.

Should residents contact you with questions regarding these changes, please do not hesitate to direct them to our toll free customer service number: 1-888-XFINITY. Our Customer Account Executives are available 24 hours a day, 7 days a week to answer any questions they may have regarding Comcast products, services and prices. If you have any questions about this information please feel free to contact me directly at 508.477.7738.

Sincerely,

Mary O'Keefe
Senior Manager of Government & Regulatory Affairs





xfinity®

Martha's Vineyard, MA

MultiLatino will be available as of 10/20/2011:

Channel Network

Channel Network

Effective October 20, 2011, MultiLatino, a new Hispanic Service level, will be made available for \$14.95 per month. MultiLatino requires a subscription to Basic Service.

600	TBN Enlace USA	622	CB Tu Televisión Michoacán
601	Telefe Internacional	623	Caracol TV
602	TV Chile	624	Canal 52MX
603	TV Colombia	625	Supercanal Caribe
604	VideoRola	626	Mun2
605	Utilísima	627	Discovery en español
606	TVE East	628	Cine Latino
607	TV Venezuela	629	FOX Deportes
608	Telehit	630	CNN en Español
609	Ritmoson Latino	631	Tr3s
610	Bandamax	632	Viendo Movies
611	De Película	633	Cine Mexicano
612	De Película Clásico	634	GoTV (English)
613	SUR Perú	635	History en español
614	Canal Sur	636	WAPA America
615	Once México	637	Galavisión
616	Multimedios Televisión	638	ESPN Deportes
617	Mexicanal	639	Televisión Dominicana
618	HTV	640	Viendo Movies — West
619	Gran Cine	641	Discovery Familia
620	EWTN Español	642	Infinito
621	Ecuavisa Internacional	643	La Familia Cosmovision

The following channels will be available on 10/20/2011:

Channel	Network	Residential Level of Service	Channel	Network	Residential Level of Service
397	CSN Chicago OOM	Sports Entertainment Package	850	TV Globo	A la carte
394	Tennis Channel	Sports Entertainment Package	851	SIC	A la carte
510-519	NBA 1-9	Pay Per View	852	Zee TV	A la carte
520	InDemand Team HD	Pay Per View HD	854	RTN	A la carte
830	GMC HD	Digital Preferred HD	855	TV Japan	A la carte
831	History International HD	Digital Starter HD	856	CCTV-4	A la carte
832	Investigation		857	SET Asia	A la carte
	Discovery HD	Digital Starter HD	858	TV5MONDE	A la carte
			859	The Filipino Channel	A la carte
			860	Rai Italia	A la carte

The following channels will be available on 9/29/2011:

Channel	Network	Residential Level of Service
127	Outdoor Channel	Digital Preferred

Not available in all areas. HD programming limited to programming provided to Comcast in HD format. Subscription to the certain levels of service and HD equipment required to view all HD channels. Call for restrictions and complete details. Comcast © 2011. All rights reserved.

Comcast