



# The Beacon Falls Public Library

## Library Board of Trustees

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**June 10, 2015**

### **Library Board of Trustees Long Range Plan Subcommittee**

#### **Workshop Notes**

**(Draft Copy – Subject to Revision)**

- I. Call to Order/ Pledge of Allegiance: The Long Range Plan Subcommittee workshop was called to order at 6:05 p.m. in the Connie Christensen Children's Room of the Beacon Falls Public Library.

Present: Chairman Ken Priestley, Anne O'Dell, Jessica DeGennaro and Library Director Susan Dowdell

- II. Review of Agenda

- III. Review of Survey results and discussion of next steps

a. Survey results - S. Dowdell reported on the library survey:

- 6% of the adults in Beacon Falls completed the survey (312)
- 83.2% rated our customer service as excellent
- 80% noted that borrowing materials is a very important service of the library
- 51.9% responded that it was very important to expand offerings for adult programming plus 38.1% felt it was important (total of 89%)
- 64.2% felt it was very important to begin fundraising and develop plans to build a new library and another 25.7% felt it was important (total of 89.9%)
- 95% said more adult programs was important or very important
- 90% said it was important to have pre-teen programs
- 88% noted the need for space for reading and studying in the library
- 52% said the hours were good
- 95% responded that the library was important or very important to their family
- 90% rated programs as excellent or good but with a need for more adult programs

Other comments:

- some patrons were frustrated at filling out another survey when nothing happens
- complaints about parking at town hall
- need services for birth to 3 age group
- hours were bad for working adults

- ILL was an important service because one library can't have it all
- requests for improvement in eBooks and the history collection
- computer classes and job search assistance were important to those who need it
- 96 respondents weren't aware of the internet service available at the library
- publicity - most respondents knew about programs from the newsletter. K. Priestley suggested considering publishing a newsletter more often.

Draft goals for the Long Range Plan Subcommittee based on survey results:

- begin brainstorming for fundraising ideas
- develop plans for a new library
- develop a strategy to market library services
- evaluate the collection based on the survey

#### IV. Announcements/adjournment

The next Long Range Plan Subcommittee workshop is scheduled for Wednesday July 15, 2015 at 6 p.m. in the library.

The workshop ended at 7:00 PM

Respectfully Submitted,

Martha Melville  
Library Board Clerk